HOUSE BILL No. 5593

January 24, 2006, Introduced by Reps. Wojno, Anderson, Condino, Alma Smith, Vagnozzi, Brown, Zelenko, Meisner, Espinoza, Lipsey, Williams, Donigan, Polidori, Tobocman, Farrah, Plakas, Mayes, Gleason, Kolb, Hood and Lemmons, III and referred to the Committee on Insurance.

A bill to amend 1956 PA 218, entitled
"The insurance code of 1956,"
by amending sections 150, 436, 438, 1239, 1243, 1246, 1371, 1952,
2006, 2039, 2055, 2057, 2062, 2069, 2077, 2080, 2082, 2086, 2236,
2912, 3861, 5208a, 5252, 5256, and 6842 (MCL 500.150, 500.436,
500.438, 500.1239, 500.1243, 500.1246, 500.1371, 500.1952,
500.2006, 500.2039, 500.2055, 500.2057, 500.2062, 500.2069,
500.2077, 500.2080, 500.2082, 500.2086, 500.2236, 500.2912,
500.3861, 500.5208a, 500.5252, 500.5256, and 500.6842), sections
150, 436, and 1371 as amended by 1992 PA 182, section 438 as
amended by 1994 PA 227, sections 1239 and 1246 as added and section
1243 as amended by 2001 PA 228, section 1952 as added by 1980 PA
341, section 2006 as amended by 2004 PA 28, section 2069 as amended
by 1989 PA 306, section 2080 as amended by 1986 PA 318, section

2236 as amended by 2002 PA 664, section 3861 as added by 1992 PA 84, section 5208a as amended by 1998 PA 26, section 5252 as amended by 1984 PA 263, and section 5256 as amended by 1998 PA 121; and to repeal acts and parts of acts.

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THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

Sec. 150. (1) Any person who violates any provision of this 2 act for which a specific CIVIL penalty is not provided under any other provision of this act or of other laws applicable to the 3 4 violation shall be afforded an opportunity for a hearing before the 5 commissioner pursuant to the administrative procedures act of 1969, Act No. 306 of the Public Acts of 1969, being sections 24.201 to 6 7 24.328 of the Michigan Compiled Laws 1969 PA 306, MCL 24.201 TO 24.328. If the commissioner finds that a violation has occurred, 8 9 the commissioner shall reduce the findings and decision to writing 10 and shall issue and -cause to be served SERVE upon the person charged with the violation a copy of the findings and an order 11 12 requiring the person to cease and desist from the violation. In 13 addition, the commissioner may order any of the following: 14 (a) Payment of a civil fine of not more than \$_\$500.00 15 \$1,000.00 for each violation. However, if the person knew or 16 reasonably should have known that he or she was in violation of 17 this act, the commissioner may order the payment of a civil fine of 18 not more than $-\frac{$2,500.00}{}$ \$25,000.00 for each violation. With 19 respect to filings made under chapters 21, 22, 23, 24, and 26,

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"violation" means a filing not in compliance with the provisions of

individual policy based upon a noncomplying filing. An order of the

those chapters and does not include an action with respect to an

- 1 commissioner under this subdivision shall not require the payment
- 2 of civil fines exceeding \$25,000.00 \$100,000.00, UNLESS THE
- 3 PERSON KNEW OR REASONABLY SHOULD HAVE KNOWN THAT HE OR SHE WAS IN
- 4 VIOLATION OF THIS ACT, IN WHICH CASE AN ORDER OF THE COMMISSIONER
- 5 UNDER THIS SUBDIVISION SHALL NOT REQUIRE THE PAYMENT OF CIVIL FINES
- 6 EXCEEDING \$250,000.00. A fine collected under this subdivision
- 7 shall be turned over to **DEPOSITED WITH** the state treasurer and
- 8 credited to the general fund.
- **9** (b) The suspension, limitation, or revocation of the person's
- 10 license or certificate of authority.
- 11 (C) A REFUND OF ANY OVERCHARGES TO AFFECTED POLICYHOLDERS.
- 12 (D) RESTITUTION TO THE INSURED OR OTHER CLAIMANT TO COVER
- 13 INCURRED LOSSES, DAMAGES, OR OTHER HARM ATTRIBUTABLE TO THE ACTS OF
- 14 THE PERSON FOUND TO BE IN VIOLATION OF THIS CHAPTER, INCLUDING, BUT
- 15 NOT LIMITED TO, COSTS AND ATTORNEY FEES INCURRED BY AN INSURED OR
- 16 OTHER CLAIMANT IN ANY HEARING UNDER THE ADMINISTRATIVE PROCEDURES
- 17 ACT OF 1969, 1969 PA 306, MCL 24.201 TO 24.328, THAT ESTABLISHES A
- 18 VIOLATION OF THIS CHAPTER.
- 19 (2) After notice and opportunity for hearing, the commissioner
- 20 may by order reopen and alter, modify, or set aside, in whole or in
- 21 part, an order issued under this section if, in the commissioner's
- 22 opinion, conditions of fact or law have changed to require that
- 23 action or the public interest requires that action.
- 24 (3) If a person knowingly violates a cease and desist order
- 25 under this section and has been given notice and an opportunity for
- 26 a hearing held pursuant to Act No. 306 of the Public Acts of 1969
- 27 THE ADMINISTRATIVE PROCEDURES ACT OF 1969, 1969 PA 306, MCL 24.201

- 1 TO 24.328, the commissioner may order a civil fine of $\frac{$10,000.00}{}$
- 2 \$25,000.00 for each violation, or a suspension, limitation, or
- 3 revocation of a person's license, or both. A fine collected under
- 4 this subsection shall be turned over to the state treasurer and
- 5 credited to the general fund.
- 6 (4) WITHOUT PRIOR HEARING, THE COMMISSIONER MAY ORDER SUMMARY
- 7 SUSPENSION OF A LICENSE IF HE OR SHE FINDS THAT PROTECTION OF THE
- 8 PUBLIC REQUIRES EMERGENCY ACTION AND INCORPORATES THIS FINDING IN
- 9 HIS OR HER ORDER. THE SUSPENSION SHALL BE EFFECTIVE ON THE DATE
- 10 SPECIFIED IN THE ORDER OR UPON SERVICE OF A CERTIFIED COPY OF THE
- 11 ORDER ON THE LICENSEE, WHICHEVER IS LATER. IF REQUESTED, THE
- 12 COMMISSIONER SHALL CONDUCT A HEARING ON THE SUSPENSION WITHIN A
- 13 REASONABLE TIME BUT NOT LATER THAN 20 DAYS AFTER THE EFFECTIVE DATE
- 14 OF THE SUMMARY SUSPENSION UNLESS THE PERSON WHOSE LICENSE IS
- 15 SUSPENDED REQUESTS A LATER DATE. AT THE HEARING, THE COMMISSIONER
- 16 SHALL DETERMINE IF THE SUSPENSION SHOULD BE CONTINUED OR IF THE
- 17 SUSPENSION SHOULD BE WITHDRAWN, AND, IF PROPER NOTICE IS GIVEN, MAY
- 18 DETERMINE IF THE LICENSE SHOULD BE REVOKED. THE COMMISSIONER SHALL
- 19 ANNOUNCE HIS OR HER DECISION WITHIN 30 DAYS AFTER CONCLUSION OF THE
- 20 HEARING. THE SUSPENSION SHALL CONTINUE UNTIL THE DECISION IS
- 21 ANNOUNCED.
- 22 (5) THE COMMISSIONER, OR HIS OR HER DESIGNATED DEPUTY, MAY
- 23 ISSUE SUBPOENAS TO REQUIRE THE ATTENDANCE AND TESTIMONY OF
- 24 WITNESSES AND THE PRODUCTION OF DOCUMENTS NECESSARY TO THE CONDUCT
- 25 OF THE HEARING AND MAY DESIGNATE AN OFFICE OF FINANCIAL AND
- 26 INSURANCE SERVICES EMPLOYEE TO MAKE SERVICE. THE SUBPOENAS ISSUED
- 27 BY THE COMMISSIONER, OR HIS OR HER DESIGNATED DEPUTY, MAY BE

- 1 ENFORCED UPON PETITION TO THE CIRCUIT COURT OF INGHAM COUNTY TO
- 2 SHOW CAUSE WHY A CONTEMPT ORDER SHOULD NOT BE ISSUED, AS PROVIDED
- 3 BY LAW.
- 4 (6) -(4) The commissioner may apply to the Ingham county
- 5 circuit court for an order of the court enjoining a violation of
- 6 this act.
- 7 (7) BEGINNING MARCH 1, 2007, AND BY MARCH 1 OF EVERY YEAR
- 8 AFTER 2007, THE FINES IN THIS SECTION SHALL BE ADJUSTED TO REFLECT
- 9 THE CUMULATIVE PERCENTAGE CHANGE IN THE CONSUMER PRICE INDEX OVER
- 10 THE PRECEDING CALENDAR YEAR. AS USED IN THIS SUBSECTION, "CONSUMER
- 11 PRICE INDEX" MEANS THE ANNUAL PERCENTAGE CHANGE IN THE DETROIT
- 12 CONSUMER PRICE INDEX FOR ALL ITEMS FOR THE PRIOR 12-MONTH PERIOD AS
- 13 REPORTED BY THE UNITED STATES DEPARTMENT OF LABOR, BUREAU OF LABOR
- 14 STATISTICS, AND AS CERTIFIED BY THE COMMISSIONER.
- 15 Sec. 436. The commissioner may suspend, revoke, or limit the
- 16 certificate of authority of an insurer if he or she determines that
- 17 any of the following conditions exist:
- 18 (a) The insurer no longer meets the requirements of this act
- 19 respecting capital, surplus, deposits, or assets.
- (b) The insurer's condition is such that it is no longer safe,
- 21 reliable, or entitled to public confidence or is unsound, or the
- 22 insurer is using financial methods and practices in the conduct of
- 23 its business that render further transaction of insurance by the
- 24 insurer in this state hazardous to policyholders, creditors, or the
- 25 public.
- 26 (c) The insurer's certificate of authority to transact
- 27 business in its state of domicile, or in the case of an alien

- 1 insurer, in its state of entry, has been suspended or revoked.
- 2 (d) The insurer has failed, after written request by the
- 3 commissioner, to remove or discharge an officer or director whose
- 4 record of business conduct does not satisfy the requirements of
- 5 section 436a(1)(k) or 1315(1)(f) or who has been convicted of any
- 6 crime involving fraud, dishonesty, or like moral turpitude.
- 7 (e) The insurer fails to promptly comply with sections 222 or
- **8** 438.
- 9 (E) $\frac{(f)}{(f)}$ The insurer has failed for an unreasonable period to
- 10 pay any final judgment rendered against it in this state on any
- 11 policy, bond, recognizance, or undertaking issued or guaranteed by
- 12 it.
- 13 (F) $\frac{g}{g}$ The insurer has failed, within 30 days after notice
- 14 of delinquency from the commissioner, to cure its failure to pay
- 15 the taxes, fees, assessments, or expenses required by this act.
- 16 (G) -(h)— The insurer has violated any other provision of this
- 17 act that provides for suspension or revocation of its certificate
- **18** of authority.
- 19 Sec. 438. (1) Each insurer, foreign, alien, U.S. branch, or
- 20 domestic, transacting business within this state, shall annually,
- 21 on or before March 1, prepare under oath and deposit with the
- 22 commissioner a statement concerning its affairs in a form and
- 23 manner as prescribed by the commissioner. The annual statement
- 24 shall be filed on or before March 1 of the year following that
- 25 covered by the statement. Upon request and for good cause shown,
- 26 the commissioner may grant to any company reasonable extensions of
- 27 the March 1 filing date for periods not to exceed 30 days. The

- 1 insurer shall pay the filing fee prescribed in section 240(1)(b).
- 2 (2) The commissioner shall prescribe the format and content of
- 3 statements that are suitable and adaptable to each kind of insurer
- 4 authorized by this act. The commissioner shall include requests for
- 5 information upon any and all important elements of an insurer's
- 6 business, including any matter, condition, or requirement regulated
- 7 by this act. An annual statement filed by an insurer under this
- 8 section shall be prepared in accordance with instructions provided
- 9 by, and accounting practices and procedures designated by, the
- 10 commissioner.
- 11 (3) The commissioner may address inquiries to any insurer, in
- 12 relation to the insurer's activities or conditions, or any matter
- 13 connected with the insurer's transactions. An insurer so addressed
- 14 shall promptly reply in writing to each inquiry by the
- 15 commissioner.
- 16 (4) Each report filed with the commissioner pursuant to this
- 17 section shall be made available to the public in compliance with
- 18 the freedom of information act, Act No. 442 of the Public Acts of
- 19 1976, being sections 15.231 to 15.246 of the Michigan Compiled Laws
- 20 1976 PA 442, MCL 15.231 TO 15.246.
- 21 (5) Each authorized insurer that fails to make or deposit the
- 22 annual statement required by this section, or fails to reply within
- 23 30 days to an inquiry of the commissioner, is subject to a civil
- 24 penalty of not less than \$1,000.00 or more than \$5,000.00, and an
- 25 additional \$50.00 for every day that the insurer fails to make and
- 26 deposit the annual statement or reply to the inquiry. In addition,
- 27 each insurer that fails to make and deposit an annual statement, or

- 1 fails to make a satisfactory reply to an inquiry of the
- 2 commissioner, concerning the insurer's affairs shall be subject to
- 3 proceedings under section 436.
- 4 (5) -(6) The annual statement of an alien insurer shall
- 5 relate only to the insurer's assets, transactions, and affairs in
- 6 the United States unless the commissioner requires otherwise.
- 7 (6) $\frac{(7)}{(7)}$ As used in this section, "U.S. branch" means that
- 8 term as defined in section 431.
- 9 Sec. 1239. (1) In addition to any other powers under this act,
- 10 the commissioner may place on probation, suspend, revoke, or refuse
- 11 to issue an insurance producer's license -or may levy a civil fine
- 12 under section 1244 or any combination of actions for any 1 or more
- 13 of the following causes:
- 14 (a) Providing incorrect, misleading, incomplete, or materially
- 15 untrue information in the license application.
- 16 (b) Violating any insurance laws or violating any regulation,
- 17 subpoena, or order of the commissioner or of another state's
- 18 insurance commissioner.
- 19 (c) Obtaining or attempting to obtain a license through
- 20 misrepresentation or fraud.
- 21 (d) Improperly withholding, misappropriating, or converting
- 22 any money or property received in the course of doing insurance
- 23 business.
- 24 (e) Intentionally misrepresenting the terms of an actual or
- 25 proposed insurance contract or application for insurance.
- 26 (f) Having been convicted of a felony.
- 27 (g) Having admitted or been found to have committed any

- 1 insurance unfair trade practice or fraud.
- 2 (h) Using fraudulent, coercive, or dishonest practices or
- 3 demonstrating incompetence, untrustworthiness, or financial
- 4 irresponsibility in the conduct of business in this state or
- 5 elsewhere.
- 6 (i) Having an insurance producer license or its equivalent
- 7 denied, suspended, or revoked in any other state, province,
- 8 district, or territory.
- 9 (j) Forging another's name to an application for insurance or
- 10 to any document related to an insurance transaction.
- 11 (k) Improperly using notes or any other reference material to
- 12 complete an examination for an insurance license.
- 13 (l) Knowingly accepting insurance business from an individual
- 14 who is not licensed.
- 15 (m) Failing to comply with an administrative or court order
- 16 imposing a child support obligation.
- 17 (n) Failing to pay single business tax or comply with any
- 18 administrative or court order directing payment of single business
- **19** tax.
- 20 (2) Before the commissioner denies an application for a
- 21 license, the commissioner shall notify in writing the applicant or
- 22 licensee of the denial and of the reason for the denial. Not later
- 23 than 30 days after this written denial, the applicant or licensee
- 24 may make written demand upon the commissioner for a hearing before
- 25 the commissioner to determine the reasonableness of the
- 26 commissioner's action. A hearing under this subsection shall be
- 27 held pursuant to the administrative procedures act of 1969, 1969 PA

- 1 306, MCL 24.201 to 24.328.
- 2 (3) The license of a business entity may be suspended,
- 3 revoked, or refused if the commissioner finds, after hearing, that
- 4 an individual licensee's violation was known or should have been
- 5 known by 1 or more of the partners, officers, or managers acting on
- 6 behalf of the partnership or corporation and the violation was
- 7 neither reported to the commissioner nor corrective action taken.
- 8 (4) In addition to or in lieu of any applicable denial,
- 9 suspension, or revocation of a license, a person may, after
- 10 hearing, be subject to a civil fine under section 1244.
- 11 (4) -(5) In addition to the penalties under this section, the
- 12 commissioner may enforce the provisions of and impose any penalty
- 13 or remedy authorized by this act against any person who is under
- 14 investigation for or charged with a violation of this act even if
- 15 the person's license or registration has been surrendered or has
- 16 lapsed by operation of law.
- 17 Sec. 1243. (1) As used in this section:
- 18 (a) "Act" means the insurance code of 1956, 1956 PA 218, MCL
- **19** 500.100 to 500.8302.
- (b) "Affiliate" means a person that directly or indirectly or
- 21 through 1 or more intermediaries, controls or is controlled by
- 22 another or is under common control with another. An affiliate
- 23 includes a person who for any 12-month period makes a monthly
- 24 average of 10 or more referrals to lenders for the purpose of
- 25 procuring a loan and the person receives consideration for making
- 26 those referrals.
- 27 (c) "Agent" means an individual licensed as an insurance

- 1 producer, broker, solicitor, or insurance counselor under this act.
- 2 (d) "Agency" means an insurance agency licensed under this
- 3 act.
- 4 (e) "Control" means control as defined in section 115.
- 5 (f) "Insurance product" means any product or service
- 6 regulated, in whole or in part, by the commissioner.
- 7 (g) "Lender" means a person or entity who directly or
- 8 indirectly, in the ordinary course of business regularly makes,
- 9 arranges, offers to make, or purchases and services a loan as
- 10 defined by subdivision (h). A lender includes a mortgage broker. If
- 11 a person purchases an interest in but does not service a loan, that
- 12 person is not a lender under this section for the purposes of that
- 13 loan.
- 14 (h) "Loan" means an agreement to lend money or to finance
- 15 goods or services. Loan does not include any of the following:
- 16 (i) The financing of insurance premiums.
- 17 (ii) A loan from the cash value of an insurance policy.
- 18 (iii) A home improvement charge agreement or a home improvement
- 19 installment contract made under the home improvement finance act,
- 20 1965 PA 332, MCL 445.1101 to 445.1431.
- 21 (iv) A retail installment contract of \$10,000.00 or less or a
- 22 retail charge agreement made under the retail installment sales
- 23 act, 1966 PA 224, MCL 445.851 to 445.873.
- 24 (i) "Loan representative" means an employee or representative
- 25 of a lender that deals directly with loan applicants in accepting
- 26 loan applications or approving or closing a loan.
- 27 (j) "Person" means an individual, corporation, partnership,

- 1 association, or any other legal entity.
- 2 (k) "Required insurance" means any insurance product that a
- 3 borrower is required to obtain as a condition of closing a loan.
- 4 (2) The commissioner shall issue an insurance agency license
- 5 to an affiliate of a lender or an agent license to an individual
- 6 who is an employee of the affiliate if the commissioner determines
- 7 that the affiliate or employee has met the prerequisites for
- 8 licensure under this act and that the affiliate and the lender will
- 9 conduct the sale of insurance in compliance with this section. If a
- 10 lender acquires ownership in or becomes affiliated with an agency
- 11 with an existing license under this act, an application for a new
- 12 license is not required. The commissioner may issue an insurance
- 13 agency or agent license directly to a lender or an employee of the
- 14 lender who is not an employee of an affiliated agency if the
- 15 commissioner determines that the lender or employee has met the
- 16 prerequisites for licensure and will conduct the sale of insurance
- 17 in substantial compliance with this section.
- 18 (3) This section applies to all of the following:
- 19 (a) A lender that has been affiliated with a licensed agency
- 20 or has employed a licensed agent before March 30, 1995 and that
- 21 affiliation or employment continues or is renewed on and after
- 22 March 30, 1995.
- 23 (b) A lender, affiliate, or employee of a lender that has been
- 24 licensed as an agency or agent before March 30, 1995 and maintains
- 25 that licensure on and after March 30, 1995, to the extent that the
- 26 provisions of this section apply.
- 27 (c) A person affiliated with a lender that receives an agency

- 1 license or an individual employed by the lender who receives an
- 2 agent license.
- **3** (d) A lender that is licensed as an agency, to the extent that
- 4 the provisions of this section apply.
- 5 (e) A lender that acquires ownership in an agency or otherwise
- 6 becomes affiliated with a licensed insurance agency.
- 7 (f) A lender that employs a licensed insurance agent.
- 8 (4) A lender, an agency affiliated with a lender, or an agent
- 9 employed by a lender may be licensed to sell any insurance product.
- 10 (5) A lender may own an insurance agency in whole or in part
- 11 and shall provide notice to the commissioner and the commissioner
- 12 of the financial institutions bureau of any acquisition, in whole
- 13 or in part, of an insurance agency.
- 14 (6) Applications for insurance agency or agent licenses under
- 15 this act shall be promptly reviewed by the commissioner. An
- 16 application shall be considered approved by the commissioner if the
- 17 commissioner has not denied the application for good cause within
- 18 60 days after the date the application is filed. The commissioner
- 19 shall issue the insurance agency or agent license within 10 days of
- 20 approval.
- 21 (7) Interrogatories propounded by the commissioner regarding
- 22 the proposed business conduct between a lender and an affiliated
- 23 insurance agency shall be limited to questions pertaining to
- 24 compliance with this section.
- 25 (8) There is no limit on the percentage of insurance business
- 26 sold to customers of a lender through an insurance agency
- 27 affiliated with the lender or agent employed by the lender if sold

- 1 in compliance with this act.
- 2 (9) A lender shall not do either of the following:
- 3 (a) Require a borrower to purchase any policy or contract of
- 4 insurance through a particular agency or agent or with a particular
- 5 insurer or fix or vary the terms or conditions of a loan as an
- 6 inducement to purchase insurance. This subdivision does not
- 7 prohibit a lender from requiring a borrower to purchase a required
- 8 insurance policy that conforms to the requirements, if any, of the
- 9 loan.
- 10 (b) Except as otherwise provided by law, require a person to
- 11 purchase any insurance product from the lender or an affiliate as a
- 12 condition of making a loan.
- 13 (10) The board of directors of an insurance agency affiliated
- 14 with a lender shall act separately from the board of directors of
- 15 the lender. A director of a lender may also serve as a director of
- 16 an affiliated agency, except that a majority of directors of the
- 17 affiliated agency shall not be directors of the lender. This
- 18 subsection does not apply to a lender that is also the licensed
- 19 agency.
- 20 (11) An officer or employee of a lender may be an officer or
- 21 employee of an affiliated agency. However, except as otherwise
- 22 provided by this section, for purposes of soliciting or selling
- 23 insurance products, such officer or employee shall not use or
- 24 disclose information that the lender may not disclose to the
- 25 affiliated agency.
- 26 (12) An officer or employee of a lender shall not directly or
- 27 indirectly delay or impede the completion of a loan transaction for

- 1 the purpose of influencing a consumer's selection or purchase of
- 2 insurance products from an agent, solicitor, agency, or insurer
- 3 that is not affiliated with the lender.
- 4 (13) A loan representative may not act as an agent or
- 5 solicitor for the sale or provision of required insurance related
- 6 to an application, approval, commitment, or closing of a loan if
- 7 the loan representative participated in the application, approval,
- 8 commitment, or closing of that loan.
- 9 (14) A lender or its employees shall not knowingly initiate a
- 10 discussion concerning the availability of insurance products from
- 11 the lender or an affiliated agency to or with a person in response
- 12 to an inquiry about credit made by the person or to a loan
- 13 applicant prior to the loan applicant being notified of the
- 14 disposition of a loan application. This subsection does not
- 15 prohibit a lender or its employees from discussing with the person
- 16 making the inquiry or loan applicant that certain required
- 17 insurance must be maintained as a condition of obtaining a loan.
- 18 (15) If asked about the availability of insurance products by
- 19 a person inquiring about a loan or a loan applicant, the lender may
- 20 indicate that insurance products are available from the lender or
- 21 an affiliated agency and may provide instruction about how to
- 22 obtain further information concerning the agency or agent and
- 23 available insurance products.
- 24 (16) If insurance is required as a condition of obtaining a
- 25 loan, and if the required insurance is available through the lender
- 26 or an affiliate of the lender, the lender shall disclose to the
- 27 applicant all of the following:

- 1 (a) That the lender will not require the borrower to purchase
- 2 any policy or contract of insurance through a particular agent,
- 3 agency, or with a particular insurer.
- 4 (b) Except as otherwise provided by law, that the lender will
- 5 not require the borrower to purchase any insurance product from the
- 6 lender or an affiliate as a condition of the loan.
- 7 (c) That the purchase of any insurance product from the lender
- 8 or its affiliated agency is optional and will not in any way affect
- 9 current or future credit decisions.
- 10 (17) The disclosure required by subsection (16) shall be made
- 11 to a loan applicant at the time the loan applicant inquires about
- 12 the availability of required insurance or at such time as the
- 13 lender advises the loan applicant that the required insurance is
- 14 available through the lender or an affiliate of the lender,
- 15 whichever is earlier. The disclosure shall be confirmed in writing,
- 16 dated, and signed by the applicant no later than the closing of the
- **17** loan.
- 18 (18) If insurance is required as a condition of obtaining a
- 19 loan, the credit and insurance transactions shall be completed
- 20 independently and through separate documents. A loan for premiums
- 21 on required insurance shall not be included in the primary credit
- 22 without the written consent of the customer.
- 23 (19) The offering of a loan by a lender and the sale or
- 24 provision of insurance products by the lender or an affiliated
- 25 agency shall be made in different areas that are clearly and
- 26 conspicuously signed and separated so as to preclude confusion on
- 27 the part of customers. However, in the limited situation where

- 1 physical or employee considerations prevent lending and the sale of
- 2 insurance products from being conducted in different areas, the
- 3 lender shall take appropriate measures to minimize customer
- 4 confusion. In unique circumstances to accommodate the needs of or
- 5 for the convenience of particular customers, this subsection does
- 6 not prohibit on an irregular basis, taking applications for loans,
- 7 extensions of loans, and the sale of insurance products at the same
- 8 location.
- 9 (20) Signs and other informational material concerning the
- 10 availability of insurance products from the lender or an affiliated
- 11 agency shall not be displayed in an area when loan applications are
- 12 being taken and when loans are being closed in that area.
- 13 (21) A lender, its employees, or its representatives may
- 14 advise the general public and its customers, through mailings or
- 15 otherwise, that insurance products are available from the lender or
- 16 affiliated agency and may advise the general public and its
- 17 customers how to obtain more information about those insurance
- 18 products, so long as:
- 19 (a) The information is not provided because of a submission of
- 20 any loan application until after the loan applicant has been
- 21 notified of the disposition of the application, or in response to
- 22 any inquiry about the availability, terms, and conditions of any
- 23 loan.
- 24 (b) The timing of the communications is not based on the
- 25 maturity or expiration date of a policy of required insurance or an
- 26 insurance policy in the lender's possession.
- 27 (c) No information concerning customers that is prohibited for

- 1 use in the solicitation or sale of insurance products under
- 2 subsections (23) and (25) is used to determine which customers
- 3 should receive the information.
- 4 (22) A lender may provide the names, addresses, telephone
- 5 numbers, and information related to account relationships with
- 6 customers to an affiliated agency or an agent employed by the
- 7 lender so long as the lender does not disclose account balances or
- 8 maturity dates of certificates of deposit and does not disclose
- 9 account relationships to an affiliated agency or an agent employed
- 10 by the lender in a manner that account balances or maturity dates
- 11 of certificates of deposit may be determined by the agency or
- 12 agent. This section does not prohibit disclosure of minimum
- 13 required balances, terms, or conditions of an account.
- 14 (23) A lender shall not directly or indirectly provide to an
- 15 affiliated agency or an agent employed by the lender the following
- 16 information if obtained from an insurance policy or preauthorized
- 17 payment agreement that is in the possession of the lender:
- (a) The expiration date of the insurance policy.
- 19 (b) The name of the insurance company that issued the policy.
- 20 (c) The amount of the premium.
- 21 (d) Scheduled coverages and policy limits contained in the
- 22 policy.
- (e) Any deductibles contained in the policy.
- 24 (f) Any information contained on the declaration sheet of the
- 25 policy.
- 26 (g) Cash or surrender values.
- 27 (24) A lender may disclose to an affiliated agency or an agent

- 1 employed by the lender information obtained from a policy of
- 2 required insurance that the borrower has failed to keep in force,
- 3 if the information is necessary to obtain the required insurance
- 4 through the affiliated agency, employee, or elsewhere. If a
- 5 customer has failed to keep required insurance in force, this
- 6 section does not prohibit a lender from obtaining the required
- 7 insurance in accordance with the terms of the loan or from
- 8 obtaining insurance limited to repayment of the outstanding balance
- 9 due in the event of loss or damage to property used as collateral
- 10 on the loan.
- 11 (25) A lender shall not directly or indirectly provide to an
- 12 affiliated agency or agent employed by the lender the following
- 13 customer documents or information:
- 14 (a) Loan applications, except that a lender may provide to an
- 15 affiliated agency or agent employed by the lender the name,
- 16 address, telephone number, and account relationship concerning a
- 17 loan applicant after the applicant has been notified of the
- 18 disposition of the application.
- 19 (b) Financial statements regarding assets, liabilities, net
- 20 worth, income, and expenses.
- (c) Budgets or proposed budgets.
- (d) Business plans.
- (e) Contracts.
- 24 (f) Credit reports.
- 25 (g) Inventory records.
- (h) Collateral offered as security for loans.
- (i) Appraisals.

- 1 (j) Personal guarantees and related information.
- 2 (k) Insurance policy, certificate, or binder.
- 3 (26) This section does not require the lender to remove the
- 4 name, address, or other information concerning the customer from
- 5 the customer list if information concerning a customer of a lender
- 6 is on a customer list by reason of other account relationships with
- 7 the lender and the lender is otherwise authorized to disclose the
- 8 list to an affiliate agency or an agent employed by the lender.
- 9 (27) This section does not prohibit a lender from providing
- 10 information about the customers of the lender to an affiliated
- 11 agency or an agent employed by the lender if that information is
- 12 otherwise available from a public record.
- 13 (28) This section does not prohibit a lender from releasing
- 14 customer information in its possession to any person if the
- 15 customer authorizes the release of that information. The release
- 16 shall be in writing, dated, and signed by the customer. A lender
- 17 shall not knowingly ask a loan applicant to release such
- 18 information prior to the applicant being notified of the
- 19 disposition of the application unless the applicant has asked about
- 20 the availability of insurance products as provided under subsection
- 21 (15). A lender shall not require the release as a condition of
- 22 applying for the loan.
- 23 (29) The use or disclosure of information allowed under this
- 24 section is not a violation of the use or disclosure of information
- under section 2077.
- 26 (30) Except as provided in subsection (31), an insurance
- 27 agency or agent shall not reward or remunerate an affiliated lender

- 1 for procuring or inducing insurance product business for the agency
- 2 or agent or for furnishing leads and prospects or acting in any
- 3 other manner as an agent. This subsection does not preclude an
- 4 affiliated agency from compensating its employees, who may also be
- 5 employees of the lender, or reimbursing its affiliated lender at
- 6 fair market value for any goods, services, or facilities that the
- 7 lender may provide to the agency or for expense incurred by the
- 8 lender in advising its customers and the general public of the
- 9 agency's services.
- 10 (31) An insurance agency may pay dividends and make other
- 11 distributions of assets to the agency's shareholders, including an
- 12 affiliated lender, as a return on the capital invested and risks
- 13 assumed by the shareholders or in conjunction with a merger,
- 14 liquidation, or other corporate transaction.
- 15 (32) This section does not prohibit a lender, or a
- 16 manufacturer or an affiliate of a manufacturer acting as a lender,
- 17 from soliciting or selling insurance products to a closed
- 18 dealership, designated family member, new motor vehicle dealer, or
- 19 proposed new motor vehicle dealer. This subsection shall not be
- 20 construed to include customers of motor vehicle dealers.
- 21 (33) As used in subsection (32):
- 22 (a) "Closed dealership" means a closed dealership as defined
- 23 in section 2 of 1981 PA 118, MCL 445.1562.
- 24 (b) "Designated family member" means a designated family
- 25 member as defined in section 2 of 1981 PA 118, MCL 445.1562.
- (c) "Manufacturer" means a manufacturer as defined in section
- 27 4 of 1981 PA 118, MCL 445.1564.

- 1 (d) "New motor vehicle dealer" means a new motor vehicle
- 2 dealer as defined in section 5 of 1981 PA 118, MCL 445.1565.
- 3 (e) "Proposed new motor vehicle dealer" means a proposed new
- 4 motor vehicle dealer as defined in section 5 of 1981 PA 118, MCL
- **5** 445.1565.
- **6** (34) This section does not apply to insurance products offered
- 7 under the credit insurance act, 1958 PA 173, MCL 550.601 to
- **8** 550.624.
- **9** (35) This section does not apply to the offering of life
- 10 insurance by a lender under section 4418.
- 11 (36) Notwithstanding section 4418, payment by an insurer of
- 12 consideration to an agency or agent licensed under this act for an
- 13 individual policy of insurance on the life of the borrower issued
- 14 in connection with a loan on a dwelling or mobile home made or
- 15 serviced by an affiliated lender is not considered a monetary or
- 16 financial benefit to the lender as a result of the insurance.
- 17 (37) If after an opportunity for a hearing pursuant to the
- 18 administrative procedures act of 1969, 1969 PA 306, MCL 24.201 to
- 19 24.328, the commissioner finds that a person has violated this
- 20 section, the commissioner shall reduce the findings and decision to
- 21 writing and serve upon the person charged with the violation a copy
- 22 of the decision and an order requiring the person to cease and
- 23 desist from the violation. In addition, the commissioner may order
- 24 any of the following:
- 25 (a) For all violations committed in a 6-month period, the
- 26 payment of a civil fine of not more than \$1,000.00 for each
- 27 violation but not to exceed an aggregate civil penalty of

- 1 \$30,000.00, unless the person knew or reasonably should have known
- 2 the person was in violation of this section, in which case the
- 3 civil fine shall not be more than \$5,000.00 for each violation and
- 4 shall not exceed an aggregate civil fine of \$150,000.00. A fine
- 5 collected under this subdivision shall be turned over to the state
- 6 treasurer and credited to the general fund of the state.
- 7 (b) That restitution be made to the insured or any other
- 8 person, including a customer claimant, to cover actual damages
- 9 directly attributable to the acts that are found to be in violation
- 10 of this section by a person that knew or reasonably should have
- 11 known the acts were in violation of this section.
- 12 (c) The suspension or revocation of the person's license under
- 13 this act.
- 14 (38) If a person knowingly violates a cease and desist order
- 15 under this section and has been given notice and an opportunity for
- 16 a hearing as provided by this section, the commissioner may order a
- 17 civil fine of not more than \$25,000.00 for each violation, or a
- 18 suspension or revocation of the person's license under this act, or
- 19 both. However, an order issued by the commissioner pursuant to this
- 20 subsection shall not require the payment of civil fines exceeding
- 21 \$250,000.00. A fine collected under this subsection shall be turned
- 22 over to the state treasurer and credited to the general fund of the
- 23 state.
- 24 (39) The commissioner may apply to the circuit court of Ingham
- 25 county for an order of the court enjoining a violation of this
- 26 section.
- 27 (40) An action under this section shall not be brought more

- 1 than 5 years after the occurrence of the violation that is the
- 2 basis of the action.
- 3 Sec. 1246. (1) Any documents, materials, or other information
- 4 in the control or possession of the office of financial and
- 5 insurance services that is furnished by an insurer, an insurance
- 6 producer, or an employee or representative acting on behalf of the
- 7 insurer or insurance producer, or obtained by the commissioner in
- 8 an investigation pursuant to this section is confidential by law
- 9 and privileged, is not subject to the freedom of information act,
- 10 1976 PA 442, MCL 15.231 to 15.246, is not subject to subpoena, and
- 11 is not subject to discovery or admissible in evidence in any
- 12 private civil action. However, the commissioner is authorized to
- 13 use the documents, materials, or other information in the
- 14 furtherance of any regulatory or legal action brought as a part of
- 15 the commissioner's duties.
- 16 (2) Neither the commissioner nor any person who received
- 17 documents, materials, or other information while acting under the
- 18 commissioner's authority is permitted or required to testify in any
- 19 private civil action concerning any confidential documents,
- 20 materials, or information under subsection (1).
- 21 (3) In order to assist in the performance of the
- 22 commissioner's duties under this chapter, the commissioner may do
- 23 any of the following:
- 24 (a) Share documents, materials, or other information,
- 25 including the confidential and privileged documents, materials, or
- 26 information subject to subsection (1), with other state, federal,
- 27 and international regulatory agencies, with the national

- 1 association of insurance commissioners, its affiliates or
- 2 subsidiaries, and with state, federal, and international law
- 3 enforcement authorities, provided that the recipient agrees to
- 4 maintain the confidentiality and privileged status of the document,
- 5 material, or other information.
- 6 (b) Receive documents, materials, or information, including
- 7 otherwise confidential and privileged documents, materials, or
- 8 information, from the national association of insurance
- 9 commissioners, its affiliates or subsidiaries, and from regulatory
- 10 and law enforcement officials of other foreign or domestic
- 11 jurisdictions, and shall maintain as confidential or privileged any
- 12 document, material, or information received with notice or the
- 13 understanding that it is confidential or privileged under the laws
- 14 of the jurisdiction that is the source of the document, material,
- 15 or information.
- 16 (c) Enter into agreements governing sharing and use of
- 17 information consistent with this subsection.
- 18 (4) No waiver of any applicable privilege or claim of
- 19 confidentiality in the documents, materials, or information shall
- 20 occur as a result of disclosure to the commissioner under section
- 21 1208b or this section, or as a result of sharing as authorized
- 22 under subsection (3).
- 23 (5) This chapter does not prohibit the commissioner from
- 24 releasing final, adjudicated actions including for cause
- 25 terminations that are open to public inspection pursuant to the
- 26 freedom of information act, 1976 PA 442, MCL 15.231 to 15.246, to a
- 27 database or other clearinghouse service maintained by the national

- 1 association of insurance commissioners or its affiliates or
- 2 subsidiaries.
- 3 (6) An insurer, the authorized representative of the insurer,
- 4 or an insurance producer that fails to report as required under
- 5 section 1208b or this section or that is found to have reported
- 6 with actual malice by a court of competent jurisdiction may, after
- 7 notice and hearing, have its license or certificate of authority
- 8 suspended or revoked and may be fined -under section 1244 AS
- 9 PROVIDED IN THIS ACT.
- 10 Sec. 1371. (1) An insurer failing, without just cause, to file
- 11 a registration statement as required in this chapter shall be
- 12 required, after notice and hearing, to pay a penalty of $\frac{$1,000.00}{}$
- **13** \$2,000.00 for each day's delay, up to a maximum of \$50,000.00
- 14 \$100,000.00, to be recovered by the commissioner and paid into the
- 15 general fund. The commissioner may reduce the penalty if the
- 16 insurer demonstrates to the commissioner that the imposition of the
- 17 penalty would constitute a financial hardship to the insurer.
- 18 (2) Every director or officer of an insurance holding company
- 19 system who knowingly violates, knowingly participates in or assents
- 20 to, or with actual knowledge permits any of the officers or agents
- 21 of the insurer to engage in material acts, omissions, or
- 22 transactions or make investments that have not been properly
- 23 reported or submitted pursuant to section 1324, 1341, or 1343,
- 24 that, with respect to material transactions, violate this chapter,
- 25 or that result in material false or misleading statements to the
- 26 commissioner with respect to the financial condition of the insurer
- 27 or any of its affiliates shall pay, in their individual capacity, a

- 1 civil forfeiture of not more than \$\frac{\$10,000.00}{}\$ \$20,000.00 per
- 2 violation, after notice and hearing before the commissioner. In
- 3 determining the amount of the civil forfeiture, the commissioner
- 4 shall take into account the appropriateness of the forfeiture with
- 5 respect to the gravity of the violation, the history of previous
- 6 violations, and other matters as justice requires. In addition, a
- 7 violation of this subsection shall constitute grounds for removal
- 8 of the director or officer from any position of trust or
- 9 responsibility in any insurer domiciled in this state in accordance
- 10 with the procedures established in section 250.
- 11 (3) If it appears to the commissioner that an insurer subject
- 12 to this chapter or any insurer's director, officer, employee, or
- 13 agent has engaged in any transaction or entered into a contract
- 14 that is subject to section 1341 or 1344 and that would not have
- 15 been approved had approval been requested, the commissioner may
- 16 order the insurer to cease and desist immediately any further
- 17 activity under that transaction or contract. After notice and
- 18 hearing, the commissioner may also order the insurer to void any
- 19 such contract, transaction, or distribution, and restore the status
- 20 quo if that action is in the best interest of the policyholders,
- 21 creditors, or the public.
- 22 (4) If it appears to the commissioner that an insurer or an
- 23 insurer's director, officer, employee, or agent has committed a
- 24 willful violation of this chapter, the commissioner may cause
- 25 criminal proceedings to be instituted in the circuit court for the
- 26 county in which the principal office of the insurer is located or
- 27 if the insurer has no such office in the state, then in the Ingham

- 1 county circuit court against the insurer or the insurer's
- 2 responsible director, officer, employee, or agent. An insurer
- 3 willfully violating this chapter may be fined not more than
- 4 \$50,000.00 \$100,000.00. An individual willfully violating this
- 5 chapter may be fined not more than $\frac{\$10,000.00}{\$20,000.00}$ or, if
- 6 the willful violation involves the deliberate perpetration of a
- 7 fraud upon the commissioner, imprisoned not more than $\frac{2}{2}$ 4 years,
- 8 or both.
- **9** (5) An officer, director, or employee of an insurance holding
- 10 company system who willfully and knowingly subscribes to or makes
- 11 or causes to be made any false statement, false report, or false
- 12 filing with the intent to deceive the commissioner in the
- 13 performance of his or her duties under this chapter, shall be
- 14 imprisoned for not more than $\frac{2}{3}$ 4 years, or fined $\frac{$10,000.00}{}$
- 15 \$20,000.00, or both. Any fines imposed shall be paid by the
- 16 officer, director, or employee in his or her individual capacity.
- 17 Sec. 1952. A person who knowingly and —wilfully—WILLFULLY
- 18 violates or aids or abets directly or indirectly in a violation of
- 19 this chapter is guilty of a misdemeanor punishable by
- 20 imprisonment for not more than 1 year, or a fine of not more than
- 21 \$1,000.00 \\$2,000.00, or both.
- Sec. 2006. (1) A person must pay on a timely basis to its
- 23 insured, an individual or entity directly entitled to benefits
- 24 under its insured's contract of insurance, or a third party tort
- 25 claimant the benefits provided under the terms of its policy, or,
- 26 in the alternative, the person must pay to its insured, an
- 27 individual or entity directly entitled to benefits under its

- 1 insured's contract of insurance, or a third party tort claimant 12%
- 2 interest, as provided in subsection (4), on claims not paid on a
- 3 timely basis. Failure to pay claims on a timely basis or to pay
- 4 interest on claims as provided in subsection (4) is an unfair trade
- 5 practice unless the claim is reasonably in dispute.
- 6 (2) A person shall not be found to have committed an unfair
- 7 trade practice under this section if the person is found liable for
- 8 a claim pursuant to a judgment rendered by a court of law, and the
- 9 person pays to its insured, individual or entity directly entitled
- 10 to benefits under its insured's contract of insurance, or third
- 11 party tort claimant interest as provided in subsection (4).
- 12 (3) An insurer shall specify in writing the materials that
- 13 constitute a satisfactory proof of loss not later than 30 days
- 14 after receipt of a claim unless the claim is settled within the 30
- 15 days. If proof of loss is not supplied as to the entire claim, the
- 16 amount supported by proof of loss shall be considered paid on a
- 17 timely basis if paid within 60 days after receipt of proof of loss
- 18 by the insurer. Any part of the remainder of the claim that is
- 19 later supported by proof of loss shall be considered paid on a
- 20 timely basis if paid within 60 days after receipt of the proof of
- 21 loss by the insurer. If the proof of loss provided by the claimant
- 22 contains facts that clearly indicate the need for additional
- 23 medical information by the insurer in order to determine its
- 24 liability under a policy of life insurance, the claim shall be
- 25 considered paid on a timely basis if paid within 60 days after
- 26 receipt of necessary medical information by the insurer. Payment of
- 27 a claim shall not be untimely during any period in which the

- 1 insurer is unable to pay the claim when there is no recipient who
- 2 is legally able to give a valid release for the payment, or where
- 3 the insurer is unable to determine who is entitled to receive the
- 4 payment, if the insurer has promptly notified the claimant of that
- 5 inability and has offered in good faith to promptly pay the claim
- 6 upon determination of who is entitled to receive the payment.
- 7 (4) If benefits are not paid on a timely basis the benefits
- 8 paid shall bear simple interest from a date 60 days after
- 9 satisfactory proof of loss was received by the insurer at the rate
- 10 of 12% per annum, if the claimant is the insured or an individual
- 11 or entity directly entitled to benefits under the insured's
- 12 contract of insurance. If the claimant is a third party tort
- 13 claimant, then the benefits paid shall bear interest from a date 60
- 14 days after satisfactory proof of loss was received by the insurer
- 15 at the rate of 12% per annum if the liability of the insurer for
- 16 the claim is not reasonably in dispute, the insurer has refused
- 17 payment in bad faith and the bad faith was determined by a court of
- 18 law. The interest shall be paid in addition to and at the time of
- 19 payment of the loss. If the loss exceeds the limits of insurance
- 20 coverage available, interest shall be payable based upon the limits
- 21 of insurance coverage rather than the amount of the loss. If
- 22 payment is offered by the insurer but is rejected by the claimant,
- 23 and the claimant does not subsequently recover an amount in excess
- 24 of the amount offered, interest is not due. Interest paid pursuant
- 25 to this section shall be offset by any award of interest that is
- 26 payable by the insurer pursuant to the award.
- 27 (5) If a person contracts to provide benefits and reinsures

- 1 all or a portion of the risk, the person contracting to provide
- 2 benefits is liable for interest due to an insured, an individual or
- 3 entity directly entitled to benefits under its insured's contract
- 4 of insurance, or a third party tort claimant under this section
- 5 where a reinsurer fails to pay benefits on a timely basis.
- 6 (6) If there is any specific inconsistency between this
- 7 section and sections 3101 to 3177 or the worker's disability
- 8 compensation act of 1969, 1969 PA 317, MCL 418.101 to 418.941, the
- 9 provisions of this section do not apply. Subsections (7) to (14) do
- 10 not apply to an entity regulated under the worker's disability
- 11 compensation act of 1969, 1969 PA 317, MCL 418.101 to 418.941.
- 12 Subsections (7) to (14) do not apply to the processing and paying
- 13 of medicaid claims that are covered under section 111i of the
- 14 social welfare act, 1939 PA 280, MCL 400.111i.
- 15 (7) Subsections (1) to (6) do not apply and subsections (8) to
- 16 (14) (13) do apply to health plans when paying claims to health
- 17 professionals and health facilities that are not pharmacies and
- 18 that do not involve claims arising out of sections 3101 to 3177 or
- 19 the worker's disability compensation act of 1969, 1969 PA 317, MCL
- 20 418.101 to 418.941.
- 21 (8) Each health professional and health facility in billing
- 22 for services rendered and each health plan in processing and paying
- 23 claims for services rendered shall use the following timely
- 24 processing and payment procedures:
- 25 (a) A clean claim shall be paid within 45 days after receipt
- 26 of the claim by the health plan. A clean claim that is not paid
- 27 within 45 days shall bear simple interest at a rate of 12% per

- 1 annum.
- 2 (b) A health plan shall notify the health professional or
- 3 health facility within 30 days after receipt of the claim by the
- 4 health plan of all known reasons that prevent the claim from being
- 5 a clean claim.
- 6 (c) A health professional and a health facility have 45 days,
- 7 and any additional time the health plan permits, after receipt of a
- 8 notice under subdivision (b) to correct all known defects. The 45-
- 9 day time period in subdivision (a) is tolled from the date of
- 10 receipt of a notice to a health professional or health facility
- 11 under subdivision (b) to the date of the health plan's receipt of a
- 12 response from the health professional or health facility.
- 13 (d) If a health professional's or health facility's response
- 14 under subdivision (c) makes the claim a clean claim, the health
- 15 plan shall pay the health professional or health facility within
- 16 the 45-day time period under subdivision (a), excluding any time
- 17 period tolled under subdivision (c).
- 18 (e) If a health professional's or health facility's response
- 19 under subdivision (c) does not make the claim a clean claim, the
- 20 health plan shall notify the health professional or health facility
- 21 of an adverse claim determination and of the reasons for the
- 22 adverse claim determination within the 45-day time period under
- 23 subdivision (a), excluding any time period tolled under subdivision
- **24** (c).
- 25 (f) A health professional or health facility shall bill a
- 26 health plan within 1 year after the date of service or the date of
- 27 discharge from the health facility in order for a claim to be a

- 1 clean claim.
- 2 (g) A health professional or health facility shall not
- 3 resubmit the same claim to the health plan unless the time frame in
- 4 subdivision (a) has passed or as provided in subdivision (c).
- 5 (9) Notices required under subsection (8) shall be made in
- 6 writing or electronically.
- 7 (10) If a health plan determines that 1 or more services
- 8 listed on a claim are payable, the health plan shall pay for those
- 9 services and shall not deny the entire claim because 1 or more
- 10 other services listed on the claim are defective. This subsection
- 11 does not apply if a health plan and health professional or health
- 12 facility have an overriding contractual reimbursement arrangement.
- 13 (11) A health plan shall not terminate the affiliation status
- 14 or the participation of a health professional or health facility
- 15 with a health maintenance organization provider panel or otherwise
- 16 discriminate against a health professional or health facility
- 17 because the health professional or health facility claims that a
- 18 health plan has violated subsections (7) to (10).
- 19 (12) A health professional, health facility, or health plan
- 20 alleging that a timely processing or payment procedure under
- 21 subsections (7) to (11) has been violated may file a complaint with
- 22 the commissioner on a form approved by the commissioner and has a
- 23 right to a determination of the matter by the commissioner or his
- 24 or her designee. This subsection does not prohibit a health
- 25 professional, health facility, or health plan from seeking court
- 26 action. A health plan described in subsection $\frac{(14)(c)(iv)}{(iv)}$
- 27 (13)(C)(iv) is subject only to the procedures and penalties provided

- 1 for in subsection (13) and section 402 of the nonprofit health care
- 2 corporation reform act, 1980 PA 350, MCL 550.1402, for a violation
- **3** of a timely processing or payment procedure under subsections (7)
- 4 to (11).
- 5 (13) In addition to any other penalty provided for by law, the
- 6 commissioner may impose a civil fine of not more than \$1,000.00 for
- 7 each violation of subsections (7) to (11) not to exceed \$10,000.00
- 8 in the aggregate for multiple violations.
- 9 (13) $\frac{(14)}{(14)}$ As used in subsections (7) to $\frac{(13)}{(12)}$:
- 10 (a) "Clean claim" means a claim that does all of the
- 11 following:
- 12 (i) Identifies the health professional or health facility that
- 13 provided service sufficiently to verify, if necessary, affiliation
- 14 status and includes any identifying numbers.
- 15 (ii) Sufficiently identifies the patient and health plan
- 16 subscriber.
- 17 (iii) Lists the date and place of service.
- 18 (iv) Is a claim for covered services for an eligible
- 19 individual.
- (v) If necessary, substantiates the medical necessity and
- 21 appropriateness of the service provided.
- 22 (vi) If prior authorization is required for certain patient
- 23 services, contains information sufficient to establish that prior
- 24 authorization was obtained.
- 25 (vii) Identifies the service rendered using a generally
- 26 accepted system of procedure or service coding.
- 27 (viii) Includes additional documentation based upon services

- 1 rendered as reasonably required by the health plan.
- 2 (b) "Health facility" means a health facility or agency
- 3 licensed under article 17 of the public health code, 1978 PA 368,
- 4 MCL 333.20101 to 333.22260.
- 5 (c) "Health plan" means all of the following:
- 6 (i) An insurer providing benefits under an expense-incurred
- 7 hospital, medical, surgical, vision, or dental policy or
- 8 certificate, including any policy or certificate that provides
- 9 coverage for specific diseases or accidents only, or any hospital
- 10 indemnity, medicare supplement, long-term care, or 1-time limited
- 11 duration policy or certificate, but not to payments made to an
- 12 administrative services only or cost-plus arrangement.
- 13 (ii) A MEWA regulated under chapter 70 that provides hospital,
- 14 medical, surgical, vision, dental, and sick care benefits.
- 15 (iii) A health maintenance organization licensed or issued a
- 16 certificate of authority in this state.
- (iv) A health care corporation for benefits provided under a
- 18 certificate issued under the nonprofit health care corporation
- 19 reform act, 1980 PA 350, MCL 550.1101 to 550.1704, but not to
- 20 payments made pursuant to an administrative services only or cost-
- 21 plus arrangement.
- 22 (d) "Health professional" means a health professional licensed
- 23 or registered under article 15 of the public health code, 1978 PA
- 24 368, MCL 333.16101 to 333.18838.
- 25 Sec. 2039. An order issued by the commissioner pursuant to
- 26 this chapter shall become final AS FOLLOWS:
- 27 (a) Upon the expiration of the time allowed for filing a

- 1 petition for review if a petition has not been duly filed within
- 2 that time, except that the commissioner may thereafter modify or
- 3 set aside his OR HER order. -to the extent provided in section
- **4** 2038(2).
- 5 (b) Upon the final decision of the court if the court directs
- 6 that the order of the commissioner be affirmed or the petition for
- 7 review dismissed.
- 8 Sec. 2055. (1) If any insurance corporation organized or
- 9 operating within this state shall, by means of any advertisement,
- 10 circular, notice, or statement, printed or written, published,
- 11 posted, or circulated through and by the agency of any officer,
- 12 agent, or other person, or by any other means, falsely represent or
- 13 hold out to the public that the capital stock of -such THE company
- 14 is greater than its actual amount, or that the accumulation of
- 15 such THE insurer is greater than its actual cash or market value,
- 16 or shall represent the financial condition to be other than it
- 17 actually is or was at the time of making -such THE statement,
- 18 every director or officer of -such THE insurer guilty of any
- 19 participation therein -shall be deemed IS guilty of a misdemeanor
- 20 and on conviction thereof shall be punished PUNISHABLE by a fine
- 21 not exceeding \$100.00 OF NOT MORE THAN \$1,000.00, or by
- 22 imprisonment in the county jail not exceeding 3 FOR NOT MORE THAN
- 23 6 months, or -by both. -such fine and imprisonment, in the
- 24 discretion of the court.
- 25 (2) If any <u>such</u> insurer, after <u>such</u> A false advertisement,
- 26 circular, notice, or statement -shall have- UNDER SUBSECTION (1)
- 27 HAS been published, posted, or circulated, -shall receive- RECEIVES

- 1 any money, note, or obligation for the payment of money, from any
- 2 person, as a consideration for any insurance made or policy issued
- 3 or to be issued by -such THE insurer, -such THAT money, note, or
- 4 obligation shall be deemed and taken **CONSIDERED** to have been
- 5 received without consideration; and the directors of -such THE
- 6 insurer, and any officer or agent receiving the same, shall be
- 7 jointly and severally liable in an action of assumpsit for the
- 8 repayment thereof OF THE MONEY, NOTE, OR OBLIGATION, and shall
- 9 also, in like manner, be liable to the person insured for the
- 10 amount of the insurance.
- 11 (3) Any —such— false advertisement, circular, notice, or
- 12 statement -shall be UNDER SUBSECTION (1) IS sufficient ground for
- 13 proceedings in any court of competent jurisdiction to forfeit the
- 14 chartered privileges of —such—THE insurer, or for an order
- 15 prohibiting the further transaction of business by it within this
- 16 state. Provided, That HOWEVER, no such forfeiture shall be
- 17 declared on that ground solely, if it shall appear either that the
- 18 publication was by mistake, or that the directors, officers, or
- 19 agents making the same have been dismissed from the service of
- 20 such THE insurer, and that the insurer has published -such A true
- 21 statement of its affairs as may have been directed by the
- 22 commissioner or such court.
- 23 (4) Any officer or agent guilty of any intentional violation
- 24 of this section, or who aids or abets others in any such violation,
- 25 shall be deemed IS guilty of a misdemeanor and upon conviction
- 26 thereof shall be punished PUNISHABLE by a fine -not exceeding
- 27 $\frac{\$1,000.00}{}$ OF NOT MORE THAN \$7,000.00, or by imprisonment $\frac{}{}$ not

- 1 exceeding 6 months FOR NOT MORE THAN 1 YEAR, or by both. such
- 2 fine and imprisonment, in the discretion of the court.
- 3 Sec. 2057. (1) -No- AN insurer -or- AND A department or
- 4 general agency of an insurer, doing business in this state, -or
- 5 AND its officers or agents, shall NOT issue any false or misleading
- 6 advertisement through newspapers or other periodicals, or any false
- 7 or misleading representations by signs, cards, letterheads, or
- 8 other stationery, tending to conceal or misrepresent the true
- 9 identity of the issuer or insurer -which THAT is carrying the
- 10 liability under any policy issued in this state. Nor shall any AN
- 11 insurer or and A department or general agency of an insurer,
- 12 doing business in this state, SHALL NOT issue any advertisement or
- 13 representation of any character, giving the appearance of a
- 14 separate or independent insuring organization on the part of any
- 15 department or general agency, and the type or lettering used in any
- 16 advertisement or representation shall set forth the name of the
- 17 company or organization assuming the risk more conspicuously than
- 18 that of any department or general agency.
- 19 (2) Nothing herein contained shall be construed as limiting
- 20 THIS SECTION DOES NOT LIMIT the right of any representative of a
- 21 fire insurance company to advertise his OR HER own individual
- 22 business.
- 23 (3) Any A violation of this section shall be punished IS
- 24 PUNISHABLE AS A MISDEMEANOR AND by a fine OF not -exceeding
- \$500.00, as a misdemeanor MORE THAN \$3,500.00.
- 26 Sec. 2062. (1) It -shall be IS unlawful for any person in any
- 27 report required by law to be made by any insurance corporation,

- 1 organized or authorized to do business in this state, to make any
- 2 such statement or report as to fraudulently conceal the real
- 3 facts. -, and if intentionally so made shall, if the insurer is
- 4 organized under the laws of this state, be cause of forfeiture of
- 5 the corporate franchise, and if the insurer is organized under the
- 6 laws of any other state or government, be cause for revocation of
- 7 such insurer's authority to do business in this state by the
- 8 commissioner, after hearing granted.
- 9 (2) Any officer or agent guilty of any such A fraudulent
- 10 statement UNDER SUBSECTION (1) or of any intentional violation of
- 11 this section, or who aids or abets others in any such violation,
- 12 shall be deemed IS guilty of a misdemeanor and upon conviction
- 13 thereof shall be punished PUNISHABLE by a fine -not exceeding
- 14 \$1,000.00 OF NOT MORE THAN \$7,000.00, or by imprisonment -not
- 15 exceeding 6 FOR NOT MORE THAN 12 months, or by both. such fine
- 16 and imprisonment, in the discretion of the court.
- 17 Sec. 2069. Any insurer, agent, solicitor, or any person, firm,
- 18 association, or corporation, violating any of the provisions of
- 19 sections 2064 and 2066 -shall be IS guilty of a misdemeanor. Upon
- 20 conviction of violating section 2066 the offender shall be
- 22 violation -, or -in the discretion of the court, to imprisonment
- 23 in the county jail of the county in which the offense is committed.
- 24 Upon conviction of violating section 2064 the offender shall be
- 25 sentenced to pay a fine of not more than $\frac{$1,000.00}{$2,000.00}$ \$2,000.00 for
- 26 each violation -, or in the discretion of the court, to
- 27 imprisonment in the county jail of the county in which the offense

- 1 is committed FOR A TERM NOT TO EXCEED ONE YEAR.
- 2 Sec. 2077. (1) No A person shall NOT require, as a condition
- 3 precedent to the lending of money or extension of credit, or any
- 4 renewal thereof OF THE LOAN OR EXTENSION, that the person -, to
- 5 whom -such THE money or credit is extended or whose obligation the
- 6 creditor is to acquire or finance, negotiate any policy or contract
- 7 of insurance through a particular insurance agent or with a
- 8 particular insurer. No A person engaged in the business of
- 9 financing real or personal property, other than motor vehicles, or
- 10 of lending money or extending credit, shall NOT, directly or
- 11 indirectly, require -that the borrower TO pay a consideration of
- 12 any kind to substitute the insurance policy of 1 insurer for that
- 13 of another.
- 14 (2) If an instrument requires that a purchaser, mortgagor, or
- 15 borrower furnish insurance of any kind on real property being
- 16 conveyed or -which THAT is collateral security to a loan, the
- 17 vendor, mortgagee, or lender shall refrain from using or disclosing
- 18 any -such information to his OR HER own advantage or to the
- 19 detriment of the purchaser, mortgagor, borrower, insurance company,
- 20 or agency complying with —such—THE requirement.
- 21 (3) This section shall not be construed as forbidding the
- 22 vendor or creditor from exercising a reasonable right to approve or
- 23 disapprove the insurance selected by the debtor for protection of
- 24 the property securing the credit or lien, but the vendor or
- 25 creditor shall not disapprove a policy -which THAT contains
- 26 coverages in excess of the basic coverage required by the vendor or
- 27 creditor.

- 1 (4) Nothing in this THIS section shall DOES NOT forbid any
- 2 insurer from requiring as a condition precedent for the lending of
- 3 its own funds that the debtor insure his OR HER own life for a
- 4 reasonable amount with -such THE insurer.
- 5 (5) Each violation of this section shall be— IS a misdemeanor
- 6 punishable by a fine of not more than $\frac{$100.00}{}$ \$600.00.
- 7 Sec. 2080. (1) It -shall be IS unlawful for any life or
- 8 accident insurer authorized to do business in this state to own,
- 9 manage, supervise, operate, or maintain a mortuary or undertaking
- 10 establishment, or to permit its officers, agents, or employees to
- 11 own or maintain any such funeral or undertaking establishment.
- 12 (2) Except as otherwise provided in subsection (6), it -shall
- 13 be IS unlawful for any life insurance, sick or funeral benefit
- 14 company, or any company, corporation, or association engaged in a
- 15 similar business to contract or agree with any funeral director,
- 16 undertaker, or mortuary to the effect that such funeral director,
- 17 undertaker, or mortuary shall conduct the funeral of any person
- 18 insured by —such— THE company, corporation, or association.
- 19 (3) A funeral establishment, cemetery, or seller shall not be
- 20 licensed as an insurance -agent PRODUCER under chapter 12 other
- 21 than as a limited licensee pursuant to this subsection and chapter
- 22 12. A funeral establishment, cemetery, or seller shall not be a
- 23 limited life insurance agent unless that funeral establishment,
- 24 cemetery, or seller provides a written assurance to the
- 25 commissioner at the time of application for the limited licensure
- 26 and with each renewal thereof that he or she has read and
- 27 understands the conditions contained in subsection (9) and agrees

- 1 to comply with those conditions. A person licensed as a limited
- 2 life insurance agent **PRODUCER** under this subsection and chapter
- 3 12 shall be authorized and licensed to sell only associated life
- 4 insurance policies or annuity contracts and shall not be authorized
- 5 or licensed to sell any other type of insurance policy or annuity
- 6 contract. A person licensed as a limited life insurance -agent
- 7 PRODUCER under this subsection and chapter 12 to sell associated
- 8 life insurance policies or annuity contracts shall not sell
- 9 cemetery goods or services or funeral goods or services unless all
- 10 of the conditions provided in subsection (9) are met. A person
- 11 licensed as a life insurance -agent- PRODUCER, other than a limited
- 12 life insurance -agent PRODUCER, shall not sell cemetery goods or
- 13 services or funeral goods or services or be associated with a
- 14 funeral establishment, cemetery, or seller. Notwithstanding any
- 15 other provision in this act, a funeral establishment, cemetery, or
- 16 seller may advise customers or potential customers of the
- 17 availability of life insurance, the proceeds of which may be
- 18 assigned pursuant to subsection (6), and may provide application
- 19 forms and other information in regard to -such THAT life
- 20 insurance. If an application form is provided, the funeral
- 21 establishment, cemetery, or seller shall also provide to the person
- 22 a list annually prepared by the commissioner setting forth the life
- 23 insurance companies offering in Michigan associated life insurance
- 24 policies or annuity contracts. The list shall include the name,
- 25 address, and telephone number of an agent A PRODUCER for each of
- 26 the life insurance companies listed. The list also shall include a
- 27 statement that a person who is insured under any life insurance

- 1 policy or annuity contract may assign all or a portion of the
- 2 proceeds, not to exceed the amount provided in subsection (6)(g),
- 3 of the existing life insurance policy or annuity contract for the
- 4 payment of funeral services and goods or cemetery services or goods
- 5 to any funeral establishment, cemetery, or seller which THAT has
- 6 accepted any other assignment of an associated life insurance
- 7 policy or annuity contract during that calendar year. The funeral
- 8 establishment, cemetery, or seller shall accept an assignment on
- 9 the proceeds from any associated or nonassociated life insurance
- 10 policy or annuity contract pursuant to subsection (6), and this
- 11 requirement on the funeral establishment, cemetery, or seller shall
- 12 be set forth in the statement prepared by the insurance
- 13 commissioner. The assignor or the person or persons legally
- 14 entitled to make funeral arrangements for the person whose life was
- 15 insured may contract with the funeral establishment, cemetery, or
- 16 seller of his or her choice for the rendering of the funeral goods
- 17 or services or cemetery goods or services. Each associated life
- 18 insurance policy or annuity contract delivered or issued for
- 19 delivery in this state shall have a death benefit that is
- 20 sufficient to cover the initial contract price of the cemetery
- 21 goods or services or funeral goods or services and that increases
- 22 at an annual rate of not less than the consumer price index.
- 23 (4) A person shall not be designated as the beneficiary in any
- 24 policy of life or accident insurance whereby the beneficiary,
- 25 directly or indirectly, shall, in return for all or a part of the
- 26 proceeds of <u>such</u> THE policy of insurance, furnish cemetery
- 27 services or goods or funeral services or goods in connection

- 1 therewith.
- 2 (5) Except as otherwise provided in subsection (6), it -shall
- 3 be IS unlawful for any life or accident, or sick or funeral
- 4 benefit company, or any person, company, corporation, or
- 5 association, to offer or furnish goods or services or anything but
- 6 money to its insureds or to his or her heirs, representatives,
- 7 attorneys, relatives, associates, or assigns in any connection
- 8 with, or by way of encumbrance, assignment, payment, settlement,
- 9 satisfaction, discharge, or release of any insurance policy.
- 10 However, this subsection -shall DOES not prohibit any company,
- 11 corporation, or association from furnishing medical, surgical, or
- 12 hospital service.
- 13 (6) Notwithstanding any other provision in this act, a life
- 14 insurer may write a life insurance policy or annuity contract
- 15 which THAT is subject to an assignment of the proceeds of the
- 16 insurance policy or annuity contract as payment for cemetery
- 17 services or goods or funeral services or goods as provided in this
- 18 subsection regardless of the relationship between the life insurer
- 19 and the assignee. An assignment of the proceeds of the insurance
- 20 policy or annuity contract pursuant to this subsection shall be in
- 21 writing on a form approved by the commissioner. A predeath
- 22 assignment of the proceeds of a life insurance policy or annuity
- 23 contract as payment for cemetery or funeral services or goods is
- 24 void unless all of the following conditions and criteria are met:
- 25 (a) The assignment is an inseparable part of the contract for
- 26 the cemetery services or goods or funeral services or goods for
- 27 which the assigned proceeds serve as payment.

- 1 (b) The assignment is revocable by the assignor, assignor's
- 2 successor, or if the assignor is the insured by the representative
- 3 of the insured's estate prior to the provision of the cemetery
- 4 services or goods or funeral services or goods.
- 5 (c) The contract for funeral services or goods or cemetery
- 6 services or goods and the assignment provide that upon revocation
- 7 of the assignment, the contract for the cemetery services or goods
- 8 or funeral services or goods is revoked and cemetery services or
- 9 goods or funeral services or goods may be obtained from any
- 10 cemetery, funeral establishment, or seller.
- 11 (d) The assignment contains the following disclosure in
- 12 boldfaced type:
- "This assignment may be revoked by the assignor or assignor's
- 14 successor or, if the assignor is also the insured and deceased, by
- 15 the representative of the insured's estate before the rendering of
- 16 the cemetery services or goods or funeral services or goods. If the
- 17 assignment is revoked, the death benefit under the life insurance
- 18 policy or annuity contract shall be paid in accordance with the
- 19 beneficiary designation under the insurance policy or annuity
- 20 contract."
- 21 (e) The assignment provides for all of the following:
- 22 (i) That the actual price of the cemetery services or goods or
- 23 funeral services or goods delivered at the time of death may be
- 24 more than or less than the price set forth in the assignment.
- (ii) For the assignment of an associated life insurance policy
- 26 or annuity contract, that any increase in the price of the cemetery
- 27 services or goods or funeral services or goods shall not exceed the

- 1 ultimate death benefit under the life insurance policy or annuity
- 2 contract.
- 3 (iii) For the assignment of a nonassociated life insurance
- 4 policy or annuity contract, that any increase in the price of the
- 5 cemetery services or goods or the funeral services or goods shall
- 6 not exceed the consumer price index or the retail price list in
- 7 effect when the death occurs, whichever is less.
- 8 (iv) That if the ultimate death benefit under a life insurance
- 9 policy or annuity contract exceeds the price of the cemetery
- 10 services or goods or funeral services or goods at the time of
- 11 performance, the excess amount shall be distributed to the
- 12 beneficiary designated under the life insurance policy or annuity
- 13 contract or the insured's estate.
- 14 (v) That any addition to or modification of the contract for
- 15 cemetery services or goods or funeral services or goods does not
- 16 revoke the assignment or the contract for the cemetery services or
- 17 goods or funeral services or goods -which THAT are not affected by
- 18 the addition or modification for which the assigned proceeds are
- 19 payment unless the assignment is revoked.
- (f) The assignment is limited to that portion of the proceeds
- 21 of the life insurance policy or annuity contract -which THAT is
- 22 needed to pay for the cemetery services or goods or funeral
- 23 services or goods for which the assignor has contracted.
- 24 (g) In the case of FOR an associated life insurance policy
- 25 or annuity contract, the death benefit of the life insurance policy
- 26 or annuity contract -which THAT is subject to the assignment does
- 27 not exceed \$5,000.00 when the first premium payment is made on the

- 1 life insurance policy or annuity contract. In the case of FOR a
- 2 nonassociated life insurance policy or annuity contract, the
- 3 initial amount of proceeds assigned does not exceed \$5,000.00. The
- 4 maximum amounts in this subdivision shall be adjusted annually in
- 5 accordance with the consumer price index.
- 6 (h) The assignment shall contain the dispute resolution rights
- 7 set forth in subsection (8). After the death of the insured but
- 8 before the cemetery services or goods or funeral services or goods
- 9 are provided, the funeral establishment, cemetery, or seller shall
- 10 provide to a representative of the insured's estate a separate
- 11 document entitled, "dispute resolution disclosure statement," which
- 12 shall clearly set forth the dispute resolution rights set forth in
- 13 subsection (8). The dispute resolution disclosure statement shall
- 14 be filed with the commissioner and shall be considered approved
- 15 unless disapproved within 30 days after the submission. The
- 16 language used to set forth the dispute resolution rights in
- 17 subsection (8) shall be written in a manner calculated to be
- 18 understood by a person of ordinary intelligence.
- (i) The assignor and not the assignee is responsible for
- 20 making the premium payments due on the life insurance policy or
- 21 annuity contract. This subdivision does not apply to an insurance
- 22 agent PRODUCER when acting as a fiduciary pursuant to section
- **23** 1207.
- 24 (j) After the death of the insured but before the cemetery
- 25 services or goods or funeral services or goods are provided, the
- 26 representative of the insured's estate is provided with a current
- 27 price list for the cemetery services or goods or funeral services

- 1 or goods provided pursuant to the assignment.
- 2 (k) At the time the assignment is made, the assignee complies
- 3 with the price disclosure rules of the federal trade commission
- 4 prescribed in 16 -C.F.R. CFR, part 453, whether or not the rules
- 5 by their own terms apply to the offering.
- (l) At the time the assignment is made, the assignor certifies
- 7 that the insured does not have in effect other life insurance
- 8 policies or annuity contracts that have been assigned as payment
- 9 for cemetery goods or services or funeral goods or services which
- 10 together with the additional assignment would have an aggregate
- 11 face value in excess of the limitation provided in subdivision —(h)
- 12 (G).
- 13 (m) For the assignment of a nonassociated life insurance
- 14 policy or annuity contract, the assignment complies with both of
- 15 the following:
- 16 (i) The assignment is sufficient to cover the initial contract
- 17 price of the cemetery goods or services or funeral goods or
- 18 services.
- (ii) The assignment provides that any increase in the price of
- 20 the cemetery services or goods or the funeral services or goods
- 21 shall not exceed the consumer price index or the retail price list
- 22 in effect when the death occurs, whichever is less.
- 23 (7) An insurer or an insurance agent shall not make a false or
- 24 misleading statement, oral or written, regarding an assignment
- 25 subject to subsection (6) or regarding the rights or obligations of
- 26 any party or prospective party to such an assignment. An insurer or
- 27 an insurance agent shall not advertise or promote an assignment

- 1 subject to subsection (6) in a manner -which THAT is false,
- 2 misleading, deceptive, or unfair. The commissioner shall promulgate
- 3 rules regulating the solicitation of plans promoting assignments
- 4 subject to subsection (6) to protect against solicitations -which
- 5 THAT are intimidating, vexatious, fraudulent, or misleading, or
- 6 which take unfair advantage of a person's ignorance or emotional
- 7 vulnerability.
- 8 (8) After the cemetery services or goods or funeral services
- 9 or goods are provided, the funeral establishment, cemetery, or
- 10 seller shall provide to a representative of the insured's estate a
- 11 statement to be signed by the representative of the insured's
- 12 estate authorizing the release of the assignment proceeds for the
- 13 payment of the cemetery services or goods or funeral services or
- 14 goods. The insurer shall release to the funeral establishment,
- 15 cemetery, or seller the assignment proceeds upon receipt of the
- 16 authorization statement signed by a representative of the insured's
- 17 estate. If a representative of the insured's estate fails to sign
- 18 the authorization statement, the following shall take place:
- 19 (a) The funeral establishment, cemetery, or seller shall
- 20 provide the representative of the insured's estate with a dispute
- 21 resolution notice, a copy of which is to be sent to the insurer and
- 22 the insurance commissioner that states all of the following:
- 23 (i) That the funeral establishment, cemetery, or seller has
- 24 provided the cemetery services or goods or funeral services or
- 25 goods.
- 26 (ii) That a representative of the insured's estate has refused
- 27 to authorize the insurer to release the assignment proceeds for the

- 1 payment of the cemetery services or goods or funeral services or
- 2 goods.
- 3 (iii) That a representative of the insured's estate may seek
- 4 arbitration to resolve the payment dispute.
- 5 (b) Upon the receipt of the dispute resolution notice
- 6 described in subdivision (a), the insurer shall retain the
- 7 assignment proceeds for 30 days. The insurer shall release the
- 8 assignment proceeds to the funeral establishment, cemetery, or
- 9 seller if after the expiration of the 30 days the insurer is not
- 10 informed that arbitration proceedings have been commenced, or
- 11 pursuant to the award of the arbitrator.
- 12 (c) The funeral establishment, cemetery, seller, or a
- 13 representative of the insured's estate may commence arbitration
- 14 proceedings to determine the disposition of the assignment
- 15 proceeds. Arbitration shall be conducted pursuant to the rules and
- 16 procedures of the American arbitration association. Expenses of the
- 17 arbitration shall be shared equally by the insured's estate and the
- 18 assignee unless otherwise ordered by the arbitrator.
- 19 (d) Nothing in this subsection shall limit— LIMITS the right
- 20 of any party involved in the payment dispute to seek other recourse
- 21 permitted by law.
- 22 (9) A life insurance -agent PRODUCER shall not sell or
- 23 solicit the sale of a life insurance policy or annuity contract
- 24 with the intention of having the purchaser assign the proceeds of
- 25 the policy or contract to a funeral establishment, cemetery, or
- 26 seller with which the -agent- PRODUCER is associated unless all of
- 27 the following conditions are met:

- 1 (a) The -agent PRODUCER shall disclose in writing to the
- 2 purchaser the nature of his or her association with the funeral
- 3 establishment, cemetery, or seller and that both the funeral
- 4 establishment, cemetery, or seller and the agent will or may profit
- 5 from the transaction, if that is the case.
- 6 (b) A funeral establishment, cemetery, or seller -which- THAT
- 7 accepts assignments pursuant to subsection (6) shall also offer to
- 8 sell or provide cemetery goods or services or funeral goods or
- 9 funeral services pursuant to prepaid funeral contracts as provided
- 10 in the prepaid funeral -contract funding act AND CEMETERY SALES
- 11 ACT, 1986 PA 255, MCL 328.211 TO 328.235, or pursuant to the trust
- 12 provisions of the cemetery regulation act, Act No. 251 of the
- 13 Public Acts of 1968, being sections 456.521 to 456.543 of the
- 14 Michigan Compiled Laws 1968 PA 251, MCL 456.521 TO 456.543.
- 15 (c) If the contemplated assignment is to be made to pay the
- 16 cost of cemetery goods or services or funeral goods or funeral
- 17 services, the agent shall disclose in writing to the purchaser that
- 18 the cemetery goods or services or funeral goods or services may
- 19 also be purchased prior to death by making payment directly to a
- 20 funeral establishment, cemetery, or seller who will hold funds in
- 21 escrow for the benefit of the purchaser pursuant to the prepaid
- 22 funeral -contract funding act AND CEMETERY SALES ACT, 1986 PA 255,
- 23 MCL 328.211 TO 328.235, or in trust pursuant to the provisions of
- 24 the cemetery regulation act, Act No. 251 of the Public Acts of
- 25 1968 PA 251, MCL 456.521 TO 456.543. The written disclosure
- 26 shall also state that upon cancellation of the prepaid funeral
- 27 contract, the purchaser is entitled to a refund of at least 90% of

- 1 the principal and income earned.
- 2 (d) The sale of cemetery goods or services or funeral goods or
- 3 services shall not be conditioned on the purchaser buying or
- 4 agreeing to buy a life insurance policy or annuity contract or on
- 5 the assignment of the proceeds of the policy or contract to that
- 6 funeral establishment, cemetery, or seller.
- 7 (e) The sale of a life insurance policy or annuity contract
- 8 shall not be conditioned on the purchaser buying or agreeing to buy
- 9 cemetery goods or services or funeral goods or services from the
- 10 funeral establishment, cemetery, or seller with which the agent is
- 11 associated or on the assignment of the proceeds of the policy or
- 12 contract to that funeral establishment, cemetery, or seller.
- 13 (f) A discount from the current price of cemetery goods or
- 14 services or funeral goods or services shall not be offered as an
- 15 inducement to purchase or assign a life insurance policy or annuity
- 16 contract.
- 17 (g) The life insurance policy or annuity contract sold by the
- 18 agent may be canceled by the purchaser within 10 days after the
- 19 receipt of the policy or annuity contract, in which event a full
- 20 refund of all premiums shall be paid to the purchaser.
- 21 (h) The agent shall disclose in writing to the purchaser that
- 22 the funeral establishment, cemetery, or seller with which the agent
- 23 is associated will accept assignments of life insurance policies or
- 24 annuity contracts sold by any other licensed agent.
- 25 (10) The commissioner or any other person, in order to force
- 26 compliance with subsection (6) or (7), may bring an action in a
- 27 circuit court in any county in which the assignee or insurance

- 1 agent PRODUCER or any other person has solicited or sold a life
- 2 insurance policy or annuity contract that is assigned pursuant to
- 3 subsection (6), whether or not that person has purchased the life
- 4 insurance policy or annuity contract or is personally aggrieved by
- 5 a violation of this section. The court may award damages and issue
- 6 equitable orders in accordance with the Michigan court rules to
- 7 restrain conduct in violation of this section.
- 8 (11) Any person violating any of the provisions A VIOLATION
- 9 of this section shall be deemed guilty of IS a misdemeanor, and
- 10 each violation thereof shall be a separate offense and upon
- 11 conviction -shall be punished IS PUNISHABLE by a fine not
- 12 exceeding $\frac{\$1,000.00}{\$2,000.00}$ or by imprisonment for not more
- 13 than 6 months, or both such fine and imprisonment within the
- 14 discretion of the courts.
- 15 (12) In addition to the penalty provided in subsection (11),
- 16 if, after a hearing conducted pursuant to the administrative
- 17 procedures act of 1969, Act No. 306 of the Public Acts of 1969,
- 18 being sections 24.201 to 24.328 of the Michigan Compiled Laws, the
- 19 commissioner determines a person has violated this section, the
- 20 commissioner may order the person to pay a civil fine of not more
- 21 than \$10,000.00 for each violation and may also impose other
- 22 sanctions provided pursuant to chapter 12. The money collected
- 23 under this subsection shall be deposited in the funeral consumers
- 24 education and advocacy fund. The funeral consumers education and
- 25 advocacy fund is created within the insurance bureau. The fund
- 26 shall be administered by the commissioner. The money in the fund
- 27 shall be used to do both of the following:

- 1 (a) To promote the education of consumers with regard to the
- 2 prearrangement and purchase of cemetery or funeral services or
- 3 goods through the purchase and assignment of life insurance or
- 4 annuity contracts.
- 5 (b) To provide legal assistance to persons who were injured as
- 6 a result of a violation of this section.
- 7 (13) For purposes of this section, a life insurance -agent
- 8 PRODUCER is associated with a funeral establishment, cemetery, or
- 9 seller if any of the following apply:
- 10 (a) The <u>agent</u> **PRODUCER** is a funeral establishment, cemetery,
- 11 or seller.
- 12 (b) The -agent PRODUCER owns an interest, directly or
- 13 indirectly, in a corporation or other entity which THAT holds an
- 14 interest in a funeral establishment, cemetery, or seller.
- 15 (c) The agent PRODUCER is an officer, employee, or agent of
- 16 a funeral establishment, cemetery, or seller.
- 17 (d) The <u>agent</u> **PRODUCER** is an officer, employee, or agent of
- 18 a corporation or other entity which holds an interest, either
- 19 directly or indirectly, in a funeral establishment, cemetery, or
- 20 seller, or in a corporation or other entity -which- THAT holds an
- 21 interest, directly or indirectly, in a corporation or other entity
- 22 which THAT holds an interest in a funeral establishment, cemetery,
- 23 or seller.
- 24 (14) As used in this section:
- 25 (a) "Associated life insurance policy or annuity contract" is
- 26 a life insurance policy or annuity contract that is marketed,
- 27 designed, and intended to be assigned as payment for cemetery goods

- 1 or services or funeral goods or services.
- 2 (b) "Casket" means any box or container consisting of 1 or
- 3 more parts in which a dead human body is placed prior to interment,
- 4 entombment, or cremation which THAT may or may not be permanently
- 5 interred, entombed, or cremated with the dead human body. A
- 6 permanent interment or entombment receptacle -which THAT is
- 7 designed or intended for use without a cemetery burial vault or
- 8 other outside container shall also be considered a casket.
- **9** (c) "Catafalque" means an ornamental or decorative object or
- 10 structure -which THAT is placed beneath, over, or around a casket,
- 11 vault, or a dead human body prior to final disposition of the dead
- 12 human body.
- 13 (d) "Cemetery" means that term as defined in but not
- 14 necessarily regulated under section 2 of the cemetery regulation
- 15 act, Act No. 251 of the Public Acts of 1968, being section 456.522
- 16 of the Michigan Compiled Laws 1968 PA 251, MCL 456.522, or an
- 17 officer, agent, or employee thereof.
- 18 (e) "Cemetery burial vault or other outside container" means a
- 19 box or container -which THAT is used solely at the place of
- 20 interment to permanently surround or enclose a casket and to
- 21 support the earth above the casket after burial.
- (f) "Cemetery goods" means land or interests in land, crypts,
- 23 lawn crypts, mausoleum crypts, or niches that are sold by a
- 24 cemetery. In addition, cemetery goods -shall include cemetery
- 25 burial vaults or other outside containers, markers, monuments,
- 26 urns, and merchandise items used for the purpose of memorializing a
- 27 decedent and placed on or in proximity to a place of interment or

- 1 entombment of a casket, catafalque, or vault or to a place of
- 2 inurnment which THAT are sold by a cemetery.
- 3 (g) "Cemetery services" means those services customarily
- 4 performed by a cemetery.
- 5 (h) "Combination unit" means any product consisting of a unit
- 6 or a series of units -which are designed or intended to be used
- 7 together as both a casket and as a permanent burial receptacle.
- 8 (i) "Consumer price index" means the annual average percentage
- 9 increase in the Detroit consumer price index for all items for the
- 10 prior 12-month period as reported by the United States department
- 11 of labor, BUREAU OF LABOR STATISTICS, and as certified by the
- 12 commissioner.
- 13 (j) "Funeral establishment" means a funeral establishment or a
- 14 person who is engaged in the practice of mortuary science as those
- 15 terms are defined in section 1801 of the occupational code, -Act
- 16 No. 299 of the Public Acts of 1980, being section 339.1801 of the
- 17 Michigan Compiled Laws 1980 PA 299, MCL 339.1801, or an officer,
- 18 agent, or employee thereof.
- 19 (k) "Funeral goods" means items of merchandise -which THAT
- 20 will be used in connection with a funeral or an alternative to a
- 21 funeral or final disposition of human remains including, but not
- 22 limited to, caskets, other burial containers, combination units,
- 23 and catafalques. Funeral goods does not include cemetery goods.
- 24 (1) "Funeral services" means services customarily performed by
- 25 a person who is licensed pursuant to sections 1801 to 1812
- 26 ARTICLE 12 of the occupational code, Act No. 299 of the Public
- 27 Acts of 1980, being sections 339.1801 to 339.1812 of the Michigan

- 1 Compiled Laws 1980 PA 299, MCL 339.1801 TO 339.1812. Funeral
- 2 services <u>includes</u> INCLUDE, but <u>is</u> ARE not limited to, care of
- 3 human remains, embalming, preparation of human remains for final
- 4 disposition, professional services relating to a funeral or an
- 5 alternative to a funeral or final disposition of human remains,
- 6 transportation of human remains, limousine services, use of
- 7 facilities or equipment for viewing human remains, visitation,
- 8 memorial services, or services which are used in connection with a
- 9 funeral or alternative to a funeral, coordinating or conducting
- 10 funeral rites or ceremonies, and other services provided in
- 11 connection with a funeral, alternative to a funeral, or final
- 12 disposition of human remains.
- 13 (m) "Nonassociated life insurance policy or annuity contract"
- 14 means a life insurance policy or annuity contract that is not
- 15 marketed to be assigned, designed to be assigned, or intended to be
- 16 assigned as payment for cemetery goods or services or funeral goods
- 17 or services.
- (n) "Representative of insured's estate" means the person or
- 19 persons legally entitled to make the funeral arrangements for the
- 20 person whose life was insured.
- 21 (o) "Seller" means a person who offers to sell cemetery goods
- 22 or services or funeral goods or services or any agent, officer, or
- employee thereof.
- 24 Sec. 2082. (1) No A life insurer doing business in this
- 25 state shall NOT make any distinction or discrimination between
- 26 white persons and colored persons, wholly or partially of African
- 27 descent, INDIVIDUALS BASED ON RACE OR COLOR as to the premiums or

- 1 rates charged for policies upon the lives of -such persons THOSE
- 2 INDIVIDUALS, or in any other manner. whatever ; nor shall any such
- 3 A LIFE insurer DOING BUSINESS IN THIS STATE SHALL NOT demand or
- 4 require a greater premium from such colored persons than is at
- 5 that time required by such insurer from white persons of the same
- 6 age, sex, general condition of health and prospect of longevity;
- 7 nor AN INDIVIDUAL BASED ON THAT INDIVIDUAL'S RACE OR COLOR. A LIFE
- 8 INSURER DOING BUSINESS IN THIS STATE SHALL NOT make or require any
- 9 rebate, diminution, or discount upon the amount to be paid on -such
- 10 A LIFE policy -in case of death of such colored person insured; nor
- 11 BASED ON AN INDIVIDUAL'S RACE OR COLOR OR insert in the policy any
- 12 condition, -nor- OR make any stipulation whereby -such person- THE
- 13 insured -shall bind INDIVIDUAL BINDS himself OR HERSELF or his OR
- 14 HER heirs, executors, administrators, and assigns to accept any sum
- 15 less than the full amount or value of -such- THE policy in case of
- 16 a claim accruing thereon by reason of the death of -such person
- 17 THE insured -, other than such as are imposed on white persons in
- 18 similar cases; INDIVIDUAL, BASED ON THAT INDIVIDUAL'S RACE OR
- 19 COLOR, and any such stipulations or conditions so made or inserted
- 20 shall be ARE void.
- 21 (2) Any insurer which— THAT violates any of the provisions of
- 22 this section shall forfeit to the state the sum of -\$500.00
- 23 \$3,500.00 for each violation, to be recovered by the attorney
- 24 general by appropriate action in any court of competent
- 25 jurisdiction, and any judgment therefor may be collected in the
- 26 same manner as is <u>herein</u> provided for collecting judgments
- 27 rendered in favor of policyholders. And any ANY officer or agent

- 1 who violates -any of the provisions of this section -shall be
- 2 deemed IS guilty of a misdemeanor -, and upon conviction thereof
- 3 shall be punished PUNISHABLE by imprisonment in the county jail
- 4 not exceeding FOR NOT MORE THAN 1 year, or by a fine of not less
- 5 than -\\$50.00 \\$350.00, and not -\exceeding \\$500.00 MORE THAN
- 6 \$3,500.00, or by both. such fine and imprisonment, in the
- 7 discretion of the court.
- 8 Sec. 2086. Any physician who, as medical examiner for any life
- 9 or casualty insurer —, or —as the reference of, or medical
- 10 examiner for any person seeking THAT insurance -therein, shall
- 11 knowingly -make any MAKES A false statement or report to the
- 12 insurer, or -any INSURER officer, -thereof, concerning the bodily
- 13 health or condition of -any AN applicant for insurance, or
- 14 concerning any other matter or thing which THAT might affect the
- 15 propriety or prudence of granting -such THAT insurance, -shall be
- 16 deemed IS guilty of a misdemeanor -, and on conviction thereof,
- 17 shall be liable to PUNISHABLE BY a fine -not exceeding \$1,000.00
- 18 OF NOT MORE THAN \$7,000.00, or -to- BY imprisonment -in the county
- 19 jail not exceeding 3 FOR NOT MORE THAN 6 months, in the
- 20 discretion of the court. And such physician shall AND IS also be
- 21 liable to the insurer in an action on the case for the full amount
- 22 of any insurance obtained from -such- THE insurer by means or
- 23 through the assistance of -such- THE false statement or report.
- Sec. 2236. (1) A basic insurance policy form or annuity
- 25 contract form shall not be issued or delivered to any person in
- 26 this state, and an insurance or annuity application form if a
- 27 written application is required and is to be made a part of the

- 1 policy or contract, a printed rider or -indorsement ENDORSEMENT
- 2 form or form of renewal certificate, and a group certificate in
- 3 connection with the policy or contract, shall not be issued or
- 4 delivered to a person in this state, until a copy of the form is
- 5 filed with the <u>insurance bureau</u> OFFICE OF FINANCIAL AND INSURANCE
- 6 SERVICES and approved by the commissioner as conforming with the
- 7 requirements of this act and not inconsistent with the law. Failure
- 8 of the commissioner to act within 30 days after submittal
- 9 constitutes approval. All such forms, except policies of disability
- 10 insurance as defined in section 3400, shall be plainly printed with
- 11 type size not less than 8-point unless the commissioner determines
- 12 that portions of such a form printed with type less than 8-point is
- 13 not deceptive or misleading.
- 14 (2) An insurer may satisfy its obligations to make form
- 15 filings by becoming a member of, or a subscriber to, a rating
- 16 organization, licensed under section 2436 or 2630, which makes such
- 17 filings and by filing with the commissioner a copy of its
- 18 authorization of the rating organization to make the filings on its
- 19 behalf. Every member of or subscriber to a rating organization
- 20 shall adhere to the form filings made on its behalf by the
- 21 organization except that an insurer may file with the commissioner
- 22 a substitute form, and thereafter if a subsequent form filing by
- 23 the rating organization affects the use of the substitute form, the
- 24 insurer shall review its use and notify the commissioner whether to
- 25 withdraw its substitute form.
- 26 (3) Beginning January 1, 1992, the commissioner shall not
- 27 approve a form filed pursuant to this section providing for or

- 1 relating to an insurance policy or an annuity contract for
- 2 personal, family, or household purposes if the form fails to obtain
- 3 the readability score or meet the other requirements of this
- 4 subsection, as applicable:
- 5 (a) The readability score for a form for which approval is
- 6 required by this section shall not be less than 45, as determined
- 7 by the method provided in subdivisions (b) and (c).
- 8 (b) The readability score for a form shall be determined as
- 9 follows:
- 10 (i) For a form containing not more than 10,000 words, the
- 11 entire form shall be analyzed. For a form containing more than
- 12 10,000 words, not less than two 200-word samples per page shall be
- 13 analyzed instead of the entire form. The samples shall be separated
- 14 by at least 20 printed lines.
- (ii) Count the number of words and sentences in the form or
- 16 samples and divide the total number of words by the total number of
- 17 sentences. Multiply this quotient by a factor of 1.015.
- 18 (iii) Count the total number of syllables in the form or samples
- 19 and divide the total number of syllables by the total number of
- 20 words. Multiply this quotient by a factor of 84.6. As used in this
- 21 subparagraph, "syllable" means a unit of spoken language consisting
- 22 of 1 or more letters of a word as indicated by an accepted
- 23 dictionary. If the dictionary shows 2 or more equally acceptable
- 24 pronunciations of a word, the pronunciation containing fewer
- 25 syllables may be used.
- (iv) Add the figures obtained in subparagraphs (ii) and (iii) and
- 27 subtract this sum from 206.835. The figure obtained equals the

- 1 readability score for the form.
- 2 (c) For the purposes of subdivision (b)(ii) and (iii), the
- 3 following procedures shall be used:
- 4 (i) A contraction, hyphenated word, or numbers and letters when
- 5 separated by spaces shall be counted as 1 word.
- 6 (ii) A unit of words ending with a period, semicolon, or colon,
- 7 but excluding headings and captions, shall be counted as 1
- 8 sentence.
- 9 (d) In determining the readability score, the method provided
- 10 in subdivisions (b) and (c):
- 11 (i) Shall be applied to an insurance policy form or an annuity
- 12 contract, together with a rider or -indorsement ENDORSEMENT form
- 13 usually associated with such an insurance policy form or annuity
- 14 contract.
- 15 (ii) Shall not be applied to words or phrases that are defined
- 16 in an insurance policy form, an annuity contract, or riders,
- 17 indorsements ENDORSEMENTS, or group certificates pursuant to an
- 18 insurance policy form or annuity contract.
- 19 (iii) Shall not be applied to language specifically agreed upon
- 20 through collective bargaining or required by a collective
- 21 bargaining agreement.
- 22 (iv) Shall not be applied to language that is prescribed by
- 23 state or federal statute or by rules or regulations promulgated
- 24 pursuant to a state or federal statute.
- 25 (e) Each form for which approval is required by this section
- 26 shall contain both of the following:
- 27 (i) Topical captions.

- 1 (ii) An identification of exclusions.
- 2 (f) Each insurance policy and annuity contract that has more
- 3 than 3,000 words printed on not more than 3 pages of text or that
- 4 has more than 3 pages of text regardless of the number of words
- 5 shall contain a table of contents. This subdivision does not apply
- 6 to <u>indorsements</u> ENDORSEMENTS.
- 7 (q) Each rider or <u>indorsement</u> ENDORSEMENT form that changes
- 8 coverage shall do all of the following:
- **9** (i) Contain a properly descriptive title.
- (ii) Reproduce either the entire paragraph or the provision as
- 11 changed.
- 12 (iii) Be accompanied by an explanation of the change.
- (h) If a computer system approved by the commissioner
- 14 calculates the readability score of a form as being in compliance
- 15 with this subsection, the form is considered in compliance with the
- 16 readability score requirements of this subsection.
- 17 (4) After January 1, 1992, any change or addition to a policy
- 18 or annuity contract form for personal, family, or household
- 19 purposes, whether by <u>indorsement</u> ENDORSEMENT, rider, or
- 20 otherwise, or a change or addition to a rider or -indorsement
- 21 ENDORSEMENT form to such policy or annuity contract form, which
- 22 policy or annuity contract form has not been previously approved
- 23 under subsection (3), shall be submitted for approval pursuant to
- 24 subsection (3).
- 25 (5) Upon written notice to the insurer, the commissioner may
- 26 disapprove, withdraw approval, or prohibit the issuance,
- 27 advertising, or delivery of any form to any person in this state if

- 1 it violates any provisions of this act, or contains inconsistent,
- 2 ambiguous, or misleading clauses, or contains exceptions and
- 3 conditions that unreasonably or deceptively affect the risk
- 4 purported to be assumed in the general coverage of the policy. The
- 5 notice shall specify the objectionable provisions or conditions and
- 6 state the reasons for the commissioner's decision. If the form is
- 7 legally in use by the insurer in this state, the notice shall give
- 8 the effective date of the commissioner's disapproval, which shall
- 9 not be less than 30 days subsequent to the mailing or delivery of
- 10 the notice to the insurer. If the form is not legally in use, then
- 11 disapproval shall be effective immediately.
- 12 (6) If a form is disapproved or approval is withdrawn under
- 13 the provisions of this act, the insurer is entitled upon demand to
- 14 a hearing before the commissioner or a deputy commissioner within
- 15 30 days after the notice of disapproval or of withdrawal of
- 16 approval. After the hearing, the commissioner shall make findings
- 17 of fact and law, and either affirm, modify, or withdraw his or her
- 18 original order or decision.
- 19 (7) Any issuance, use, or delivery by an insurer of any form
- 20 without the prior approval of the commissioner as required by
- 21 subsection (1) or after withdrawal of approval as provided by
- 22 subsection (5) constitutes a separate violation. -for which the
- 23 commissioner may order the imposition of a civil penalty of \$25.00
- 24 for each offense, but not to exceed the maximum penalty of \$500.00
- 25 for any 1 series of offenses relating to any 1 basic policy form,
- 26 which penalty may be recovered by the attorney general as provided
- 27 in section 230.

- 1 (8) The filing requirements of this section do not apply to
- 2 any of the following:
- 3 (a) Insurance against loss of or damage to:
- 4 (i) Imports, exports, or domestic shipments.
- 5 (ii) Bridges, tunnels, or other instrumentalities of
- 6 transportation and communication.
- 7 (iii) Aircraft and attached equipment.
- (iv) Vessels and watercraft under construction or owned by or
- 9 used in a business or having a straight-line hull length of more
- **10** than 24 feet.
- 11 (b) Insurance against loss resulting from liability, other
- 12 than worker's compensation or employers' liability arising out of
- 13 the ownership, maintenance, or use of:
- 14 (i) Imports, exports, or domestic shipments.
- 15 (ii) Aircraft and attached equipment.
- 16 (iii) Vessels and watercraft under construction or owned by or
- 17 used in a business or having a straight-line hull length of more
- **18** than 24 feet.
- 19 (c) Surety bonds other than fidelity bonds.
- 20 (d) Policies, riders, -indorsements ENDORSEMENTS, or forms of
- 21 unique character designed for and used with relation to insurance
- 22 upon a particular subject, or that relate to the manner of
- 23 distribution of benefits or to the reservation of rights and
- 24 benefits under life or disability insurance policies and are used
- 25 at the request of the individual policyholder, contract holder, or
- 26 certificate holder. Beginning September 1, 1968, the commissioner
- 27 by order may exempt from the filing requirements of this section

- 1 and sections 2242, 3606, and 4430 for so long as he or she
- 2 considers proper any insurance document or form, except that
- 3 portion of the document or form that establishes a relationship
- 4 between group disability insurance and personal protection
- 5 insurance benefits subject to exclusions or deductibles pursuant to
- 6 section 3109a, as specified in the order to which this section
- 7 practicably may not be applied, or the filing and approval of which
- 8 are considered unnecessary for the protection of the public.
- 9 Insurance documents or forms providing medical payments or income
- 10 replacement benefits, except that portion of the document or form
- 11 that establishes a relationship between group disability insurance
- 12 and personal protection insurance benefits subject to exclusions or
- 13 deductibles pursuant to section 3109a, exempt by order of the
- 14 commissioner from the filing requirements of this section and
- 15 sections 2242 and 3606 are considered approved by the commissioner
- 16 for purposes of section 3430.
- 17 (e) Insurance that meets both of the following:
- 18 (i) Is sold to an exempt commercial policyholder.
- 19 (ii) Contains a prominent disclaimer that states "This policy
- 20 is exempt from the filing requirements of section 2236 of the
- 21 insurance code of 1956, 1956 PA 218, MCL 500.2236." or words that
- 22 are substantially similar.
- 23 (9) As used in this section and sections 2401 and 2601,
- 24 "exempt commercial policyholder" means an insured that purchases
- 25 the insurance for other than personal, family, or household
- 26 purposes.
- 27 (10) Every order made by the commissioner under the provisions

- 1 of this section is subject to court review as provided in section
- 2 244.
- 3 Sec. 2912. (1) A person shall not be issued a policy of home
- 4 insurance at a rate requiring consent under section 2414 or 2614. A
- 5 person shall not be issued basic property insurance coverage at a
- 6 rate requiring consent under section 2414 or 2614 until an
- 7 inspection has been made by the inspection bureau and the person
- 8 has filed with the inspection bureau a sworn statement
- 9 acknowledging his or her rights under this chapter and waiving
- 10 those rights. The person's agent shall make a sworn statement that
- 11 the person has been fully advised of his or her rights under this
- 12 chapter and has been furnished a written description of those
- 13 rights.
- 14 (2) A false affidavit by an agent is grounds for refusal,
- 15 suspension, or revocation of license -pursuant to section 1242 AS
- 16 PROVIDED IN THIS ACT.
- 17 (3) A person shall not employ the services of a surplus lines
- 18 agent in obtaining basic property or home insurance until the
- 19 person has filed with the commissioner a sworn statement
- 20 acknowledging and waiving his or her rights under this chapter. The
- 21 person's surplus lines agent shall make a sworn statement that the
- 22 person has been fully advised of his or her rights under this
- 23 chapter and has been furnished a written description of those
- 24 rights.
- 25 (4) A false affidavit by a surplus lines agent constitutes
- 26 grounds for refusal, suspension, or revocation of license pursuant
- 27 to section 1242 AS PROVIDED IN THIS ACT.

- 1 (5) The commissioner shall prescribe the forms of sworn
- 2 statements and written descriptions of rights used in connection
- 3 with this section.
- 4 Sec. 3861. (1) If the commissioner has probable cause to
- 5 believe that an insurer or agent has violated or is violating this
- 6 chapter and that a hearing by the commissioner would be in the
- 7 public interest, the commissioner shall give notice in writing to
- 8 the person involved pursuant to the administrative procedures act
- 9 of 1969, Act No. 306 of the Public Acts of 1969, being sections
- 10 24.201 to 24.328 of the Michigan Compiled Laws 1969 PA 306, MCL
- 11 24.201 TO 24.328, setting forth the general nature of the complaint
- 12 against him or her, and the proceedings contemplated. Before the
- 13 issuance of a notice of hearing, the commissioner shall give the
- 14 person an opportunity to confer and discuss the possible complaint
- 15 and proceedings in person with the commissioner or his or her
- 16 representative, and the matter may be disposed of summarily upon
- 17 agreement of the parties.
- 18 (2) The provisions of section 2030 shall apply with respect to
- 19 a hearing held pursuant to subsection (1), except that the use of
- 20 an independent hearing officer shall not be allowed.
- 21 (3) If, after opportunity for a hearing held pursuant to Act
- 22 No. 306 of the Public Acts of 1969 THE ADMINISTRATIVE PROCEDURES
- 23 ACT OF 1969, 1969 PA 306, MCL 24.201 TO 24.328, the commissioner
- 24 determines that the insurer or agent has violated this chapter, the
- 25 provisions of sections -2038 2039 to 2040 shall apply. Each
- 26 medicare supplement policy issued or delivered in violation of any
- 27 of the provisions contained in this chapter shall constitute

- 1 CONSTITUTES a separate violation for purposes of assessing a civil
- 2 fine.
- **3** (4) In addition to any other applicable penalties for
- 4 violations of this act, the commissioner may require insurers
- 5 violating this chapter to cease marketing any medicare supplement
- 6 policy or certificate in this state that is related directly or
- 7 indirectly to a violation or may require the insurer to take such
- 8 actions as are necessary to comply with this chapter.
- 9 Sec. 5208a. (1) As used in this section:
- 10 (a) "Noninsured benefit plan" means a benefit plan without
- 11 insurance or the noninsured portion of a benefit plan which has
- 12 specific or aggregate excess loss insurance.
- 13 (b) "Process a claim" means the services performed in
- 14 connection with a claim for benefits including the disbursement of
- 15 benefit amounts.
- 16 (2) An insurer providing services under section 5208 in
- 17 connection with a noninsured benefit plan, with respect to -such
- 18 THOSE services, shall not do any of the following:
- 19 (a) Misrepresent pertinent facts relating to coverage.
- (b) Fail to acknowledge promptly or to act reasonably and
- 21 promptly upon communications with respect to a claim for benefits.
- (c) Fail to adopt and implement reasonable standards for the
- 23 prompt investigation of a claim for benefits.
- 24 (d) Refuse to process claims without conducting a reasonable
- 25 investigation based upon the available information.
- (e) Fail to communicate affirmation or denial of coverage of a
- 27 claim for benefits within a reasonable time after a claim has been

- 1 received.
- 2 (f) Fail to attempt in good faith to promptly, fairly, and
- 3 equitably process a claim for benefits.
- 4 (g) Knowingly compel covered individuals to institute
- 5 litigation to recover amounts due under a benefit plan by offering
- 6 substantially less than the amounts due.
- 7 (h) For the purpose of coercing a covered individual to accept
- 8 a settlement or compromise in a claim, inform the covered
- 9 individual of a policy of appealing administrative hearing
- 10 decisions which are in favor of covered individuals.
- 11 (i) Delay the investigation or processing of a claim by
- 12 requiring a covered individual, or the provider of services to the
- 13 covered individual, to submit a preliminary claim and then
- 14 requiring subsequent submission of a formal claim, seeking solely
- 15 the duplication of a verification.
- 16 (j) Fail to promptly provide a reasonable explanation of the
- 17 basis for denial or partial denial of a claim for benefits.
- 18 (k) Fail to promptly process a claim where liability has
- 19 become reasonably clear under 1 portion of a benefit plan in order
- 20 to influence a settlement under another portion of the benefit
- 21 plan.
- (l) Refuse to enter into a service contract nor refuse to
- 23 provide services under a service contract because of race, color,
- 24 creed, marital status, sex, national origin, residence, age,
- 25 disability, or lawful occupation.
- 26 (3) An insurer providing services under section 5208 in
- 27 connection with a noninsured benefit plan shall not, in order to

- 1 induce a person to contract or to continue to contract with the
- 2 insurer for the provision of services under a service contract
- 3 offered by the insurer; to induce a person to lapse, forfeit, or
- 4 surrender a policy or service contract issued by the insurer; or to
- 5 induce a person to secure or terminate coverage with another
- 6 insurer, health care corporation, health maintenance organization,
- 7 or other person, directly or indirectly:
- 8 (a) Issue or deliver to the person money or any other valuable
- 9 consideration.
- (b) Offer to make or make an agreement relating to a service
- 11 contract other than as plainly expressed in the service contract.
- 12 (c) Offer to give or pay, or give or pay, directly or
- 13 indirectly, a rebate or adjustment of the rate payable on the
- 14 service contract, or an advantage in the services thereunder,
- 15 except as reflected in the rate and expressly provided in the
- 16 service contract. Readjustment of the rate for services provided
- 17 under the service contract may be made at the end of any contract
- 18 year or contract period and may be made retroactive.
- 19 (d) Make, issue, or circulate, or cause to be made, issued, or
- 20 circulated, any estimate, illustration, circular, or statement
- 21 misrepresenting the terms, ADVANTAGES, OR TRUE NATURE of a service
- 22 contract. -, the advantages provided thereunder, or the true nature
- 23 thereof.
- (e) Make a misrepresentation in a comparison, whether oral or
- 25 written, between service contracts of the insurer or between
- 26 service contracts of the insurer and another insurer, health care
- 27 corporation, health maintenance organization, or other person.

- 1 (4) When the commissioner has probable cause to believe that2 an insurer is violating, or has violated subsection (2), indicating
- 3 a persistent tendency to engage in conduct prohibited by that
- 4 subsection, or has probable cause to believe that an insurer is
- 5 violating or has violated subsection (3), he or she shall give
- 6 written notice to the insurer, pursuant to the administrative
- 7 procedures act of 1969, 1969 PA 306, MCL 24.201 to 24.328, setting
- 8 forth the general nature of the complaint against the insurer and
- 9 the proceedings contemplated under this section. Before the
- 10 issuance of a notice of hearing, the staff of the bureau of
- 11 insurance OFFICE OF FINANCIAL AND INSURANCE SERVICES responsible
- 12 for the matters -which THAT would be at issue in the hearing shall
- 13 give the insurer an opportunity to confer and discuss the possible
- 14 complaint and proceedings in person with the commissioner or a
- 15 representative of the commissioner, and the matter may be disposed
- 16 of summarily upon agreement of the parties. This subsection shall
- 17 not be construed to diminish the right of a person to bring an
- 18 action for damages under this section.
- 19 (5) A hearing held pursuant to subsection (4) shall be held
- 20 pursuant to the administrative procedures act of 1969, 1969 PA 306,
- 21 MCL 24.201 to 24.328. If, after the hearing, the commissioner
- 22 determines that the insurer is violating, or has violated
- 23 subsection (2), indicating a persistent tendency to engage in
- 24 conduct prohibited by that subsection, or has violated or is
- 25 violating subsection (3), the commissioner shall reduce his or her
- 26 findings and decision to writing, and shall issue and cause to be
- 27 served upon the insurer a copy of the findings and an order

- 1 requiring the insurer to cease and desist from engaging in the
- 2 prohibited activity. The commissioner may at any time, by order,
- 3 and after notice and opportunity for a hearing, reopen and alter,
- 4 modify, or set aside, in whole or in part, an order issued by him
- 5 or her under this subsection, when in his or her opinion conditions
- 6 of fact or law have so changed as to require that action, or if the
- 7 public interest so requires.
- **8** (6) An insurer providing services under section 5208 in
- 9 connection with a noninsured benefit plan shall process claims for
- 10 benefits on a timely basis. When not paid on a timely basis,
- 11 benefits payable to a covered individual shall bear simple interest
- 12 from a date 60 days after a satisfactory claim form was received by
- 13 the insurer, at a rate of 12% interest per annum. The interest
- 14 shall be paid by the noninsured benefit plan in addition to, and at
- 15 the time of payment of, the claim.
- 16 (7) An insurer providing services under section 5208 in
- 17 connection with a noninsured benefit plan shall specify in writing
- 18 the materials -which THAT constitute a satisfactory claim form not
- 19 later than 30 days after receipt of a claim, unless the claim is
- 20 settled within 30 days. If a claim form is not supplied as to the
- 21 entire claim, the amount supported by the claim form shall be
- 22 considered to be paid on a timely basis if paid within 60 days
- 23 after receipt of the claim form by the insurer.
- 24 (8) An insurer providing the services under section 5208 in
- 25 connection with a noninsured benefit plan shall provide in its
- 26 service contract a provision that the person contracting for the
- 27 services in connection with a noninsured benefit plan shall notify

- 1 each covered individual what services are being provided; the fact
- 2 that individuals are not insured or are only partially insured, as
- 3 the case may be; which party is liable for payment of benefits; and
- 4 of future changes in benefits.
- 5 (9) An insurer which violates this section shall be subject to
- 6 the same penalties as provided in section 2038.
- 7 (9) -(10) The sections and subsections of this act are
- 8 declared to be severable and if any court of competent jurisdiction
- 9 finds that any section or subsection is invalid, the remaining
- 10 sections or subsections shall remain in full force and effect.
- 11 Sec. 5252. (1) A director or officer of an insurance
- 12 corporation doing business in this state shall not knowingly and
- 13 intentionally, directly or indirectly, receive any money or
- 14 valuable thing for negotiating, procuring, recommending, or aiding
- in any purchase by or sale to -such THE corporation of any
- 16 property or any loan from -such THE corporation, or be pecuniarily
- 17 interested, either as principal, co-principal, agent, or
- 18 beneficiary in any such purchase, sale, or loan. This section does
- 19 not DO ANY OF THE FOLLOWING:
- 20 (a) Prohibit a life insurer from making a loan upon a policy
- 21 held by the borrower not in excess of the net value of the policy.
- (b) Prohibit an insurer, in connection with the relocation of
- 23 the place of employment of an officer, from \div
- 24 $\frac{(i) \text{ Making}}{(i) \text{ Making}}$ MAKING a loan to the officer for a mortgage on real
- 25 estate -which- THAT is to be used as the officer's residence as
- 26 long as the loan does not exceed the fair market value of the
- 27 property -

- 1 (ii) Acquiring OR ACQUIRING the officer's residence at not
- 2 more than its fair market value.
- 3 (c) Prohibit an officer of an insurer, in connection with the
- 4 relocation of his or her place of employment, from \rightarrow
- 5 (i) Accepting ACCEPTING a loan from the insurer for a mortgage
- 6 on real estate -which THAT is to be used as the officer's
- 7 residence as long as the loan does not exceed the fair market value
- 8 of the property -
- 9 (ii) Selling OR SELLING the officer's home to the insurer at
- 10 not more than its fair market value.
- 11 (d) Prohibit the conveyance of property between an insurer and
- 12 an officer or director of an insurer if all of the following occur:
- (i) Any interest in the conveyance on the part of any officer
- 14 or director is disclosed or known to its board of directors or
- 15 committee -which THAT authorizes, approves, or ratifies the
- 16 conveyance, and noted in the BOARD OR COMMITTEE minutes, -thereof,
- 17 and the board or committee authorizes, approves, or ratifies the
- 18 conveyance by a vote sufficient for the purpose without counting
- 19 the vote or votes of any interested officer or director, however,
- 20 an interested officer or director may be counted for purposes of a
- 21 quorum.
- 22 (ii) The fact of <u>such</u> THE interest is disclosed, before or
- 23 after the conveyance, to the shareholders in the case of a stock
- 24 insurance company, or in the case of a mutual insurer, to the
- 25 policyholders.
- 26 (iii) The insurer has obtained from the commissioner a
- 27 certificate of exemption permitting the specific transaction. An

- 1 insurer seeking to obtain a certificate of exemption shall file
- 2 with the commissioner a written request for a certificate of
- 3 exemption, which request shall include all of the following:
- 4 (A) A full description and disclosure of the transaction for
- 5 which the certificate is sought.
- 6 (B) Copies of all contracts or other legal documents involved
- 7 or to be involved in the transaction.
- 8 (C) A description of all assets involved in the transaction.
- 9 (D) The names, titles, capacities, and business relationships
- 10 of all persons directly involved in the transaction.
- 11 (E) A description of any and all consideration on either or
- 12 any side of the transactions.
- 13 (F) Such other OTHER information, opinions, or matters as
- 14 the commissioner may reasonably require.
- 15 (2) The commissioner shall issue a certificate of exemption
- 16 within 30 days after a request for a certificate of exemption has
- 17 been received by him or her if the commissioner finds that the
- 18 specific transaction for which the certificate of exemption is
- 19 requested is fair, just, and equitable, and is not hazardous to the
- 20 policyholders, stockholders, or creditors of the insurer.
- 21 (3) If the commissioner does not issue the certificate of
- 22 exemption within —such— 30 days, the insurer seeking the
- 23 certificate of exemption shall be entitled to a hearing before the
- 24 commissioner pursuant to the administrative procedures act of 1969,
- 25 Act No. 306 of the Public Acts of 1969, being sections 24.201 to
- 26 24.315 of the Michigan Compiled Laws 1969 PA 306, MCL 24.201 TO
- 27 24.328. The hearing shall be conducted within 60 days after the

- 1 request for the certificate of exemption has been received by the
- 2 commissioner. The commissioner may refuse to issue a certificate of
- 3 exemption if he or she finds that the specific transaction for
- 4 which the certificate of exemption is requested does not meet the
- 5 requirements provided in subsection (2). In the order refusing the
- 6 request for a certificate of exemption, the commissioner shall set
- 7 forth in what respect the specific transaction fails to meet the
- 8 requirements of subsection (2). The decision of the commissioner
- 9 shall be subject to judicial review as provided in the
- 10 administrative procedures act of 1969, Act No. 306 of the Public
- 11 Acts of 1969 1969 PA 306, MCL 24.201 TO 24.328.
- 12 (4) Any A person violating any provision of this section
- 13 shall be IS guilty of a felony and upon conviction shall be
- 14 punished PUNISHABLE by a fine not exceeding \$5,000.00
- 15 \$10,000.00, RESTITUTION OF THE SUM OR ASSET TRANSFERRED OR
- 16 **DIVERTED**, or by imprisonment for a term not to exceed -5 10 years,
- 17 or by -both such ANY COMBINATION OF fine, RESTITUTION, and
- 18 imprisonment, in the discretion of the court.
- 19 Sec. 5256. (1) Each domestic insurer shall keep under its
- 20 control all records relating to the insurer's business or affairs
- 21 at 1 or more of the following locations:
- 22 (a) The principal place of doing business in this state.
- 23 (b) One or more locations outside the state approved for that
- 24 purpose, in writing, by the commissioner.
- 25 (2) A domestic insurer shall produce those records relating to
- 26 the insurer's business or affairs and personnel knowledgeable about
- 27 the records at a principal place of doing business in or outside

- 1 this state for examination within a reasonable time period
- 2 specified by the commissioner.
- 3 (3) A domestic insurer may place for safekeeping all or any
- 4 part of its securities, notes, mortgages, or other evidences of
- 5 indebtedness, with any national bank, state bank, trust company, or
- 6 any other United States corporation authorized as a custodian to
- 7 accept and hold personal property for safekeeping. A national bank,
- 8 state bank, trust company, or United States corporation authorized
- 9 to accept and hold personal property for safekeeping may employ a
- 10 subcustodian outside of the United States to hold assets that are
- 11 not in physical form or that are customarily traded outside the
- 12 United States. A statutory deposit required by any state or foreign
- 13 country shall be excepted and any delivery and pledge or assignment
- 14 of its notes, mortgages, or other securities by any such insurer,
- 15 as security for money borrowed by it or as required in the regular
- 16 course of its business by the laws of any state or foreign country,
- 17 shall also be excepted. The insurer may hold certificates
- 18 evidencing shares of stock or other registrable securities in the
- 19 name of a nominee or nominees employed by the insurer and
- 20 responsible to the insurer. The nominee or nominees, on the request
- 21 of the insurer, shall indorse the certificate representing shares
- 22 of stock or other registrable securities in blank or by assignment
- 23 separate from the certificates. The insurer at all times shall
- 24 maintain control or possession of the certificate representing the
- 25 share of stock or other registrable securities, but, if necessary,
- 26 the nominee or nominees may have access thereto for the purpose of
- 27 examination under the supervision of the corporation.

- 1 (4) The records required to be retained by this section may be
- 2 maintained in paper, photograph, micro process, magnetic,
- 3 mechanical or electronic media, or by any process that accurately
- 4 reproduces or forms a durable medium for the reproduction of a
- 5 record. If the original document is unavailable, the domestic
- 6 insurer may produce in an alternative format the same data that was
- 7 contained on the original document.
- 8 (5) Removal of all or a material part of the records of a
- 9 domestic insurer from this state, except pursuant to a plan or
- 10 merger or consolidation approved by the commissioner under this act
- 11 or as may be approved in writing by the commissioner, is
- 12 prohibited. If after a hearing is held pursuant to the
- administrative procedures act of 1969, 1969 PA 306, MCL 24.201 to
- 14 24.328, the commissioner determines that the insurer has violated
- 15 this section, the commissioner shall reduce his or her findings and
- 16 decision to writing and shall issue and -cause to be served upon
- 17 SERVE the insurer charged with the violation a copy of the findings
- 18 and order requiring the insurer to return the office, records, and
- 19 assets to this state. An insurer that violates this section shall
- 20 be treated as a foreign insurer for the period of time the records
- 21 were removed from this state, and the insurer shall be liable for
- 22 both of the following:
- 23 (a) The amount of tax prescribed in section 476a and interest
- 24 in the amount of 3% of the amount due and unpaid for each month or
- 25 part of a month that the insurer was in violation of this section.
- 26 (b) A penalty of $\frac{$5,000.00}{$10,000.00}$ plus an additional
- 27 \$50.00 \$100.00 for each day that the insurer was not in compliance

- 1 with this section. A domestic insurer that fails to comply with an
- 2 order of the commissioner issued under this section is presumed to
- 3 be no longer safe, reliable, and entitled to public confidence
- 4 under section 436.
- 5 (6) If an insurer fails to comply with an order issued under
- 6 this section, as modified or extended, the commissioner shall
- 7 suspend or revoke the insurer's certificate of authority.
- **8** (7) The commissioner may require a domestic insurer to
- 9 transfer its domicile to another state if the commissioner is not
- 10 satisfied with the production of the records and personnel
- 11 knowledgeable about the records because all or part of the records
- 12 or personnel are located outside this state.
- Sec. 6842. Any person being a resident of this state, acting
- 14 as president, secretary, or other officer of -any such A mutual
- 15 insurance company, doing business in this state under authority of
- 16 this chapter, who -shall wilfully refuse, or neglect WILLFULLY
- 17 REFUSES OR NEGLECTS to make assessments as provided in section 6840
- 18 shall be deemed IS guilty of a misdemeanor -, and upon conviction
- 19 thereof shall be punished PUNISHABLE by a fine -not exceeding
- 20 \$1,000.00 nor OF NOT MORE THAN \$7,000.00 OR less than \$500.00
- 21 \$3,500.00, or by imprisonment in the county jail not less than 6
- 22 months nor more than 1 year, or BY both -such- fine and
- 23 imprisonment. in the discretion of the court.
- Enacting section 1. Sections 1242, 1244, and 2038 of the
- 25 insurance code of 1956, 1956 PA 218, MCL 500.1242, 500.1244, and
- 26 500.2038, are repealed.

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