## **HOUSE BILL No. 6276**

June 28, 2006, Introduced by Reps. Caswell, Sak, Zelenko, Stakoe, Vander Veen, Shaffer and Hansen and referred to the Committee on Health Policy.

A bill to amend 1978 PA 368, entitled

"Public health code,"

by amending section 20155 (MCL 333.20155), as amended by 2006 PA 195.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 20155. (1) Except as otherwise provided in this section,
- 2 the department shall make annual and other visits to each health
- 3 facility or agency licensed under this article for the purposes of
- 4 survey, evaluation, and consultation. A visit made pursuant to a
- 5 complaint shall be unannounced. Except for a county medical care
- 6 facility, a home for the aged, a nursing home, or a hospice
- 7 residence, the department shall determine whether the visits that

- 1 are not made pursuant to a complaint are announced or unannounced.
- 2 Beginning June 20, 2001, the department shall assure that each
- 3 newly hired nursing home surveyor, as part of his or her basic
- 4 training, is assigned full-time to a licensed nursing home for at
- 5 least 10 days within a 14-day period to observe actual operations
- 6 outside of the survey process before the trainee begins oversight
- 7 responsibilities. A member of a survey team shall not be employed
- 8 by a licensed nursing home or a nursing home management company
- 9 doing business in this state at the time of conducting a survey
- 10 under this section. The department shall not assign an individual
- 11 to be a member of a survey team for purposes of a survey,
- 12 evaluation, or consultation visit at a nursing home in which he or
- 13 she was an employee within the preceding 5 years.
- 14 (2) The department shall make at least a biennial visit to
- 15 each licensed clinical laboratory, each nursing home, and each
- 16 hospice residence for the purposes of survey, evaluation, and
- 17 consultation. The department shall semiannually provide for joint
- 18 training with nursing home surveyors and providers on at least 1 of
- 19 the 10 most frequently issued federal citations in this state
- 20 during the past calendar year. The department shall develop a
- 21 protocol for the review of citation patterns compared to regional
- 22 outcomes and standards and complaints regarding the nursing home
- 23 survey process. The review will result in a report provided to the
- 24 legislature. Except as otherwise provided in this subsection,
- 25 beginning with his or her first full relicensure period after June
- 26 20, 2000, each member of a department nursing home survey team who
- 27 is a health professional licensee under article 15 shall earn not

- 1 less than 50% of his or her required continuing education credits,
- 2 if any, in geriatric care. If a member of a nursing home survey
- 3 team is a pharmacist licensed under article 15, he or she shall
- 4 earn not less than 30% of his or her required continuing education
- 5 credits in geriatric care.
- 6 (3) The department shall make a biennial visit to each
- 7 hospital for survey and evaluation for the purpose of licensure.
- 8 Subject to subsection (6), the department may waive the biennial
- 9 visit required by this subsection if a hospital, as part of a
- 10 timely application for license renewal, requests a waiver and
- 11 submits both of the following and if all of the requirements of
- 12 subsection (5) are met:
- 13 (a) Evidence that it is currently fully accredited by a body
- 14 with expertise in hospital accreditation whose hospital
- 15 accreditations are accepted by the United States department of
- 16 health and human services for purposes of section 1865 of part C of
- 17 title XVIII of the social security act, 42 USC 1395bb.
- 18 (b) A copy of the most recent accreditation report for the
- 19 hospital issued by a body described in subdivision (a), and the
- 20 hospital's responses to the accreditation report.
- 21 (4) Except as provided in subsection (8), accreditation
- 22 information provided to the department under subsection (3) is
- 23 confidential, is not a public record, and is not subject to court
- 24 subpoena. The department shall use the accreditation information
- 25 only as provided in this section and shall return the accreditation
- 26 information to the hospital within a reasonable time after a
- 27 decision on the waiver request is made.

- 1 (5) The department shall grant a waiver under subsection (3)
- 2 if the accreditation report submitted under subsection (3)(b) is
- 3 less than 2 years old and there is no indication of substantial
- 4 noncompliance with licensure standards or of deficiencies that
- 5 represent a threat to public safety or patient care in the report,
- 6 in complaints involving the hospital, or in any other information
- 7 available to the department. If the accreditation report is 2 or
- 8 more years old, the department may do 1 of the following:
- 9 (a) Grant an extension of the hospital's current license until
- 10 the next accreditation survey is completed by the body described in
- 11 subsection (3)(a).
- 12 (b) Grant a waiver under subsection (3) based on the
- 13 accreditation report that is 2 or more years old, on condition that
- 14 the hospital promptly submit the next accreditation report to the
- 15 department.
- 16 (c) Deny the waiver request and conduct the visits required
- 17 under subsection (3).
- 18 (6) This section does not prohibit the department from citing
- 19 a violation of this part during a survey, conducting investigations
- 20 or inspections pursuant to section 20156, or conducting surveys of
- 21 health facilities or agencies for the purpose of complaint
- 22 investigations or federal certification. This section does not
- 23 prohibit the bureau of fire services created in section 1b of the
- 24 fire prevention code, 1941 PA 207, MCL 29.1b, from conducting
- 25 annual surveys of hospitals, nursing homes, and county medical care
- 26 facilities.
- **27** (7) At the request of a health facility or agency, the

- 1 department may conduct a consultation engineering survey of a
- 2 health facility and provide professional advice and consultation
- 3 regarding health facility construction and design. A health
- 4 facility or agency may request a voluntary consultation survey
- 5 under this subsection at any time between licensure surveys. The
- 6 fees for a consultation engineering survey are the same as the fees
- 7 established for waivers under section 20161(10).
- **8** (8) If the department determines that substantial
- 9 noncompliance with licensure standards exists or that deficiencies
- 10 that represent a threat to public safety or patient care exist
- 11 based on a review of an accreditation report submitted pursuant to
- 12 subsection (3)(b), the department shall prepare a written summary
- 13 of the substantial noncompliance or deficiencies and the hospital's
- 14 response to the department's determination. The department's
- 15 written summary and the hospital's response are public documents.
- 16 (9) The department or a local health department shall conduct
- 17 investigations or inspections, other than inspections of financial
- 18 records, of a county medical care facility, home for the aged,
- 19 nursing home, or hospice residence without prior notice to the
- 20 health facility or agency. An employee of a state agency charged
- 21 with investigating or inspecting the health facility or agency or
- 22 an employee of a local health department who directly or indirectly
- 23 gives prior notice regarding an investigation or an inspection,
- 24 other than an inspection of the financial records, to the health
- 25 facility or agency or to an employee of the health facility or
- 26 agency, is quilty of a misdemeanor. Consultation visits that are
- 27 not for the purpose of annual or follow-up inspection or survey may

- 1 be announced.
- 2 (10) The department shall maintain a record indicating whether
- 3 a visit and inspection is announced or unannounced. Information
- 4 gathered at each visit and inspection, whether announced or
- 5 unannounced, shall be taken into account in licensure decisions.
- **6** (11) The department shall require periodic reports and a
- 7 health facility or agency shall give the department access to
- 8 books, records, and other documents maintained by a health facility
- 9 or agency to the extent necessary to carry out the purpose of this
- 10 article and the rules promulgated under this article. The
- 11 department shall respect the confidentiality of a patient's
- 12 clinical record and shall not divulge or disclose the contents of
- 13 the records in a manner that identifies an individual except under
- 14 court order. The department may copy health facility or agency
- 15 records as required to document findings.
- 16 (12) The department may delegate survey, evaluation, or
- 17 consultation functions to another state agency or to a local health
- 18 department qualified to perform those functions. However, the
- 19 department shall not delegate survey, evaluation, or consultation
- 20 functions to a local health department that owns or operates a
- 21 hospice or hospice residence licensed under this article. The
- 22 delegation shall be by cost reimbursement contract between the
- 23 department and the state agency or local health department. Survey,
- 24 evaluation, or consultation functions shall not be delegated to
- 25 nongovernmental agencies, except as provided in this section. The
- 26 department may accept voluntary inspections performed by an
- 27 accrediting body with expertise in clinical laboratory

- 1 accreditation under part 205 if the accrediting body utilizes forms
- 2 acceptable to the department, applies the same licensing standards
- 3 as applied to other clinical laboratories, and provides the same
- 4 information and data usually filed by the department's own
- 5 employees when engaged in similar inspections or surveys. The
- 6 voluntary inspection described in this subsection shall be agreed
- 7 upon by both the licensee and the department.
- **8** (13) If, upon investigation, the department or a state agency
- 9 determines that an individual licensed to practice a profession in
- 10 this state has violated the applicable licensure statute or the
- 11 rules promulgated under that statute, the department, state agency,
- 12 or local health department shall forward the evidence it has to the
- 13 appropriate licensing agency.
- 14 (14) The department shall report to the appropriations
- 15 subcommittees, the senate and house of representatives standing
- 16 committees having jurisdiction over issues involving senior
- 17 citizens, and the fiscal agencies on March 1 of each year on the
- 18 initial and follow-up surveys conducted on all nursing homes in
- 19 this state. The report shall include all of the following
- 20 information:
- 21 (a) The number of surveys conducted.
- (b) The number requiring follow-up surveys.
- (c) The number referred to the Michigan public health
- 24 institute for remediation.
- 25 (d) The number of citations per nursing home.
- (e) The number of night and weekend complaints filed.
- 27 (f) The number of night and weekend responses to complaints

- 1 conducted by the department.
- 2 (g) The average length of time for the department to respond
- 3 to a complaint filed against a nursing home.
- 4 (h) The number and percentage of citations appealed.
- 5 (i) The number and percentage of citations overturned or
- 6 modified, or both.
- 7 (15) The department shall report annually to the standing
- 8 committees on appropriations and the standing committees having
- 9 jurisdiction over issues involving senior citizens in the senate
- 10 and the house of representatives on the percentage of nursing home
- 11 citations that are appealed and the percentage of nursing home
- 12 citations that are appealed and amended through the informal
- 13 deficiency dispute resolution process.
- 14 (16) Subject to subsection (17), a clarification work group
- 15 comprised of the department in consultation with a nursing home
- 16 resident or a member of a nursing home resident's family, nursing
- 17 home provider groups, the American medical directors association,
- 18 the state long-term care ombudsman, and the federal centers for
- 19 medicare and medicaid services shall clarify the following terms as
- 20 those terms are used in title XVIII and title XIX and applied by
- 21 the department to provide more consistent regulation of nursing
- 22 homes in Michigan:
- 23 (a) Immediate jeopardy.
- 24 (b) Harm.
- (c) Potential harm.
- (d) Avoidable.
- (e) Unavoidable.

- 1 (17) All of the following clarifications developed under
- 2 subsection (16) apply for purposes of subsection (16):
- 3 (a) Specifically, the term "immediate jeopardy" means a
- 4 situation in which immediate corrective action is necessary because
- 5 the nursing home's noncompliance with 1 or more requirements of
- 6 participation has caused or is likely to cause serious injury,
- 7 harm, impairment, or death to a resident receiving care in a
- 8 nursing home.
- **9** (b) The likelihood of immediate jeopardy is reasonably higher
- 10 if there is evidence of a flagrant failure by the nursing home to
- 11 comply with a clinical process guideline adopted under subsection
- 12 (18) than if the nursing home has substantially and continuously
- 13 complied with those guidelines. If federal regulations and
- 14 guidelines are not clear, and if the clinical process guidelines
- 15 have been recognized, a process failure giving rise to an immediate
- 16 jeopardy may involve an egregious widespread or repeated process
- 17 failure and the absence of reasonable efforts to detect and prevent
- 18 the process failure.
- 19 (c) In determining whether or not there is immediate jeopardy,
- 20 the survey agency should consider at least all of the following:
- 21 (i) Whether the nursing home could reasonably have been
- 22 expected to know about the deficient practice and to stop it, but
- 23 did not stop the deficient practice.
- (ii) Whether the nursing home could reasonably have been
- 25 expected to identify the deficient practice and to correct it, but
- 26 did not correct the deficient practice.
- 27 (iii) Whether the nursing home could reasonably have been

- 1 expected to anticipate that serious injury, serious harm,
- 2 impairment, or death might result from continuing the deficient
- 3 practice, but did not so anticipate.
- 4 (iv) Whether the nursing home could reasonably have been
- 5 expected to know that a widely accepted high-risk practice is or
- 6 could be problematic, but did not know.
- 7 (v) Whether the nursing home could reasonably have been
- 8 expected to detect the process problem in a more timely fashion,
- 9 but did not so detect.
- 10 (d) The existence of 1 or more of the factors described in
- 11 subdivision (c), and especially the existence of 3 or more of those
- 12 factors simultaneously, may lead to a conclusion that the situation
- 13 is one in which the nursing home's practice makes adverse events
- 14 likely to occur if immediate intervention is not undertaken, and
- 15 therefore constitutes immediate jeopardy. If none of the factors
- 16 described in subdivision (c) is present, the situation may involve
- 17 harm or potential harm that is not immediate jeopardy.
- 18 (e) Specifically, "actual harm" means a negative outcome to a
- 19 resident that has compromised the resident's ability to maintain or
- 20 reach, or both, his or her highest practicable physical, mental,
- 21 and psychosocial well-being as defined by an accurate and
- 22 comprehensive resident assessment, plan of care, and provision of
- 23 services. Harm does not include a deficient practice that only may
- 24 cause or has caused limited consequences to the resident.
- 25 (f) For purposes of subdivision (e), in determining whether a
- 26 negative outcome is of limited consequence, if the "state
- 27 operations manual" or "the guidance to surveyors" published by the

- 1 federal centers for medicare and medicaid services does not provide
- 2 specific guidance, the department may consider whether most people
- 3 in similar circumstances would feel that the damage was of such
- 4 short duration or impact as to be inconsequential or trivial. In
- 5 such a case, the consequence of a negative outcome may be
- 6 considered more limited if it occurs in the context of overall
- 7 procedural consistency with an accepted clinical process guideline
- 8 adopted pursuant to subsection (18), as compared to a substantial
- 9 inconsistency with or variance from the guideline.
- 10 (g) For purposes of subdivision (e), if the publications
- 11 described in subdivision (f) do not provide specific guidance, the
- 12 department may consider the degree of a nursing home's adherence to
- 13 a clinical process guideline adopted pursuant to subsection (18) in
- 14 considering whether the degree of compromise and future risk to the
- 15 resident constitutes actual harm. The risk of significant
- 16 compromise to the resident may be considered greater in the context
- 17 of substantial deviation from the guidelines than in the case of
- 18 overall adherence.
- 19 (h) To improve consistency and to avoid disputes over
- 20 avoidable and unavoidable negative outcomes, nursing homes and
- 21 survey agencies must have a common understanding of accepted
- 22 process guidelines and of the circumstances under which it can
- 23 reasonably be said that certain actions or inactions will lead to
- 24 avoidable negative outcomes. If the "state operations manual" or
- 25 "the guidance to surveyors" published by the federal centers for
- 26 medicare and medicaid services is not specific, a nursing home's
- 27 overall documentation of adherence to a clinical process guideline

- 1 with a process indicator adopted pursuant to subsection (18) is
- 2 relevant information in considering whether a negative outcome was
- 3 avoidable or unavoidable and may be considered in the application
- 4 of that term.
- 5 (18) Subject to subsection (19), the department, in
- 6 consultation with the clarification work group appointed under
- 7 subsection (16), shall develop and adopt clinical process
- 8 guidelines that shall be used in applying the terms set forth in
- 9 subsection (16). The department shall establish and adopt clinical
- 10 process guidelines and compliance protocols with outcome measures
- 11 for all of the following areas and for other topics where the
- 12 department determines that clarification will benefit providers and
- 13 consumers of long-term care:
- 14 (a) Bed rails.
- 15 (b) Adverse drug effects.
- 16 (c) Falls.
- 17 (d) Pressure sores.
- (e) Nutrition and hydration including, but not limited to,
- 19 heat-related stress.
- (f) Pain management.
- 21 (g) Depression and depression pharmacotherapy.
- (h) Heart failure.
- (i) Urinary incontinence.
- 24 (j) Dementia.
- (k) Osteoporosis.
- 26 (1) Altered mental states.
- 27 (m) Physical and chemical restraints.

## 1 (N) LIFT EQUIPMENT.

- 2 (19) The department shall create a clinical advisory committee
- 3 to review and make recommendations regarding the clinical process
- 4 guidelines with outcome measures adopted under subsection (18). The
- 5 department shall appoint physicians, registered professional
- 6 nurses, and licensed practical nurses to the clinical advisory
- 7 committee, along with professionals who have expertise in long-term
- 8 care services, some of whom may be employed by long-term care
- 9 facilities. The clarification work group created under subsection
- 10 (16) shall review the clinical process guidelines and outcome
- 11 measures after the clinical advisory committee and shall make the
- 12 final recommendations to the department before the clinical process
- 13 guidelines are adopted.
- 14 (20) The department shall create a process by which the
- 15 director of the division of nursing home monitoring or his or her
- 16 designee or the director of the division of operations or his or
- 17 her designee reviews and authorizes the issuance of a citation for
- 18 immediate jeopardy or substandard quality of care before the
- 19 statement of deficiencies is made final. The review shall be to
- 20 assure that the applicable concepts, clinical process guidelines,
- 21 and other tools contained in subsections (17) to (19) are being
- 22 used consistently, accurately, and effectively. As used in this
- 23 subsection, "immediate jeopardy" and "substandard quality of care"
- 24 mean those terms as defined by the federal centers for medicare and
- 25 medicaid services.
- 26 (21) The department may give grants, awards, or other
- 27 recognition to nursing homes to encourage the rapid implementation

- 1 of the clinical process guidelines adopted under subsection (18).
- 2 (22) The department shall assess the effectiveness of 2001 PA
- 3 218. The department shall file an annual report on the
- 4 implementation of the clinical process guidelines and the impact of
- 5 the guidelines on resident care with the standing committee in the
- 6 legislature with jurisdiction over matters pertaining to nursing
- 7 homes. The first report shall be filed on July 1, 2002.
- 8 (23) The department shall instruct and train the surveyors in
- 9 the use of the clarifications described in subsection (17) and the
- 10 clinical process guidelines adopted under subsection (18) in citing
- 11 deficiencies.
- 12 (24) A nursing home shall post the nursing home's survey
- 13 report in a conspicuous place within the nursing home for public
- 14 review.
- 15 (25) Nothing in this amendatory act shall be construed to
- 16 limit the requirements of related state and federal law.
- 17 (26) As used in this section:
- 18 (a) "Title XVIII" means title XVIII of the social security
- 19 act, 42 USC 1395 to 1395hhh.
- (b) "Title XIX" means title XIX of the social security act,
- 21 chapter 531, 42 USC 1396 to 1396v.

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