## **SENATE BILL No. 1273**

May 17, 2006, Introduced by Senator SANBORN and referred to the Committee on Economic Development, Small Business and Regulatory Reform.

A bill to amend 1980 PA 299, entitled "Occupational code,"

(MCL 339.101 to 339.2721) by adding section 2408.

## THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 SEC. 2408. (1) A RESIDENTIAL BUILDER AND A RESIDENTIAL
- 2 MAINTENANCE AND ALTERATION CONTRACTOR PERFORMING SERVICES WITHIN
- 3 THE SCOPE OF THEIR LICENSE INVOLVING ALTERATION, REPAIR, OR
- 4 REMODELING OF A RESIDENTIAL STRUCTURE, THE VALUE OF WHICH IS MORE
- 5 THAN \$600.00, INCLUDING MATERIALS AND LABOR, SHALL FURNISH THE
- 6 OWNER OR HIS OR HER AGENT WITH A WRITTEN CONTRACT OR WRITTEN WORK
- 7 ORDER. THE WRITTEN CONTRACT OR WORK ORDER SHALL, AT A MINIMUM,
- 8 CONTAIN THE TOTAL COST INCLUDING MATERIALS AND LABOR, ANY CHARGE
- 9 FOR A WRITTEN ESTIMATE, AND THE BUSINESS NAME AND STREET ADDRESS OF
- O THE LICENSEE. IF THE LICENSEE DOES NOT HAVE A BUSINESS ADDRESS, THE

- 1 LICENSEE SHALL SUPPLY HIS OR HER RESIDENTIAL ADDRESS.
- 2 (2) THE DEPARTMENT SHALL PROVIDE, OR MAKE AVAILABLE ON ITS
- 3 WEBSITE IN A PRINTABLE FORM, A PAMPHLET CONTAINING SUBSTANTIALLY
- 4 THE FOLLOWING IN AT LEAST 12-POINT TYPE OR FONT:
- 5 "HOW TO FIND REPUTABLE BUILDERS OR REMODELERS
- 6 GET THE NAMES OF BUILDERS OR REMODELERS FROM:
- 7 FRIENDS OR NEIGHBORS WHO HAVE HAD SATISFACTORY WORK DONE.
- 8 YOUR LOCAL HOMEBUILDERS ASSOCIATION.
- 9 PEOPLE AT LOCAL HOME IMPROVEMENT CENTERS, BUILDER SHOWS, OR
- 10 OPEN HOUSES.
- 11 LOCAL YELLOW PAGES LIST LICENSED BUILDERS WHO DO BUSINESS IN
- 12 YOUR COMMUNITY.
- 13 IF YOUR LOCAL ASSOCIATION IS AFFILIATED WITH THE MICHIGAN
- 14 ASSOCIATION OF HOME BUILDERS, ALL MEMBERS SHOULD BE LICENSED BY THE
- 15 STATE IN ORDER TO BE INCLUDED ON THEIR ROSTER.
- 16 MAKE SURE THEY ARE LICENSED
- 17 YOU SHOULD BE AWARE THAT ALL CONTRACTORS OFFERING TO DO WORK WHICH
- 18 TOTALS \$600 OR MORE IN LABOR AND MATERIALS MUST BE LICENSED BY THE
- 19 STATE.
- 20 A RESIDENTIAL BUILDERS LICENSE ALLOWS A CONTRACTOR TO BUILD A
- 21 COMPLETE RESIDENTIAL STRUCTURE AND TO DO MAINTENANCE & ALTERATION
- 22 (REMODELING) WORK ON A RESIDENTIAL STRUCTURE. A MAINTENANCE &
- 23 ALTERATION LICENSE INDICATES THAT THE HOLDER HAS MET REQUIREMENTS
- 24 FOR ONE OR MORE OF THE FOLLOWING TRADES:
- 25 BASEMENT WATERPROOFING
- 26 CARPENTRY
- 27 CONCRETE

- 1 EXCAVATION
- 2 HOUSE WRECKING
- 3 INSULATION
- 4 MASONRY
- 5 PAINTING AND DECORATING
- 6 ROOFING
- 7 SCREEN AND STORM SASH
- 8 GUTTERS
- 9 SIDING
- 10 SWIMMING POOLS
- 11 TILE AND MARBLE
- 12 THE TRADES FOR WHICH A MAINTENANCE & ALTERATION CONTRACTOR IS
- 13 QUALIFIED TO PRACTICE ARE LISTED ON THE LICENSE.
- 14 THE HOLDER'S STATE LICENSE MUST BE DISPLAYED IN THE PLACE OF
- 15 BUSINESS AND ALL CONTRACTORS AND THEIR SALESPERSONS MUST CARRY A
- 16 POCKET CARD THAT YOU SHOULD ASK TO SEE. IF THEY CANNOT SHOW YOU A
- 17 LICENSE, CHECK THE DEPARTMENT'S LICENSE INFORMATION DATABASE
- 18 HTTP://WWW.DLEG.STATE.MI.US/BCS FREE/DEFAULT.ASP OR CALL THE
- 19 VERIFICATION UNIT AT (517) 241-9288.
- 20 GET REFERENCES FROM THE CONTRACTORS YOU ARE CONSIDERING.
- 21 ASK FOR THE NAME AND ADDRESS OF PREVIOUS CUSTOMERS.
- 22 CHECK WITH THOSE PEOPLE WHO HAVE HAD WORK DONE AND ASK IF IT WAS
- 23 SATISFACTORY.
- 24 BE SURE THE CONTRACTOR HAS A PERMANENT BUSINESS LOCATION AND
- 25 TELEPHONE NUMBER.
- 26 CHECK THE CONTRACTOR'S CREDIT REPUTATION WITH LOCAL BANKS OR
- 27 SUPPLIERS.

- 1 GET ESTIMATES
- 2 GET ESTIMATES FROM DIFFERENT CONTRACTORS TO COMPARE PRICES.
- 3 REMEMBER THE COST OF MATERIALS AND QUALITY OF MATERIALS WILL AFFECT
- 4 THE BID. A LOW BID BASED ON INFERIOR MATERIALS MAY NOT BE A
- 5 BARGAIN, SO CONSIDER MORE THAN THE PRICE ALONE.
- 6 BE SURE THE ESTIMATE SPECIFIES THE TOTAL PRICE, THE TERMS OF
- 7 PAYMENT, THE KIND OF MATERIALS TO BE USED, AND THE ESTIMATED TIME
- 8 IT WILL TAKE TO COMPLETE THE JOB.
- 9 BE WARY OF SPECIAL PRICES BECAUSE OF LEFTOVER MATERIALS, OTHER JOBS
- 10 IN THE NEIGHBORHOOD, OR DISCOUNTS IF YOU AGREE TO GET OTHER
- 11 CUSTOMERS. THEY ARE OFTEN GIMMICKS USED TO GET YOU TO BUY.
- 12 GET A WRITTEN AGREEMENT AND CHANGE ORDERS
- 13 STATE LAW REQUIRES A WRITTEN, SIGNED AGREEMENT BETWEEN
- 14 BUILDERS/REMODELERS AND CUSTOMERS AND REQUIRES YOU TO GET A COPY.
- 15 SOME OF THE ITEMS THAT SHOULD BE COVERED BY THE AGREEMENT ARE:
- 16 THE COMPANY NAME, ADDRESS, PHONE NUMBER.
- 17 THE FULL NAME AND LICENSE NUMBER OF THE BUILDER/CONTRACTOR AND/OR
- 18 THE SALESPERSON.
- 19 DETAILED JOB SPECIFICATIONS WHICH INCLUDE A DESCRIPTION (BRAND
- 20 NAMES, COLORS, GRADES, STYLES, AND MODEL NUMBERS) OF MATERIALS.
- 21 A LIST OF ALL COSTS SPELLED OUT CLEARLY.
- 22 ANY STANDARDS THAT WILL BE USED TO DETERMINE WORKMANSHIP.
- 23 WHETHER OR NOT AN ALTERNATIVE DISPUTE RESOLUTION MECHANISM WILL BE
- 24 AVAILABLE.
- 25 ANY PLANS OR DRAWINGS THAT ARE REQUIRED.
- 26 START AND COMPLETION DATES. THESE ARE ESTIMATES AND SHOULD ALLOW
- 27 FOR ANY REASONABLE DELAYS BUT SHOULD INCLUDE A CLAUSE ALLOWING YOU

- 1 TO WITHHOLD PAYMENT IF WORK SLOWS DOWN FOR NO APPARENT REASON.
- 2 A STATEMENT THAT ALL REQUIRED BUILDING PERMITS AND VARIANCES WILL
- 3 BE OBTAINED BY THE CONTRACTOR BEFORE WORK IS BEGUN. THE BUILDING
- 4 PERMIT IS FOR YOUR PROTECTION. DISREPUTABLE AND UNLICENSED
- 5 CONTRACTORS WILL OFTEN TELL/ASK YOU TO APPLY FOR THE PERMIT.
- 6 NEVER APPLY FOR A BUILDING PERMIT IN YOUR NAME. DOING SO WILL MAKE
- 7 YOU RESPONSIBLE FOR ANY PROBLEMS WITH THE PROJECT AND COULD ALSO
- 8 MAKE YOU LEGALLY LIABLE FOR ANY INJURIES THAT HAPPEN TO WORKERS.
- 9 A STATEMENT THE CONTRACTOR CARRIES LIABILITY INSURANCE AND HAS
- 10 WORKERS COMPENSATION COVERAGE, IN CASE OF ACCIDENTS ON THE JOB.
- 11 A STATEMENT OF ANY WARRANTY ON THE WORK. BE SURE IT TELLS IF LABOR
- 12 AND MATERIALS ARE GUARANTEED, AND FOR HOW LONG.
- 13 A STATEMENT THAT CLEANUP WILL BE DONE BY THE CONTRACTOR SHOULD BE
- 14 ALLOWED.
- 15 A PROVISION FOR CREDITS IF THERE ARE LARGE AMOUNTS OF MATERIALS
- 16 LEFT OVER. ON THE OTHER HAND, YOU SHOULD BE PREPARED TO PAY FOR
- 17 EXTRA MATERIALS IF THE PROJECT TAKES MORE THAN ANTICIPATED. YOUR
- 18 BUILDER SHOULD PROVIDE YOU WITH A DESCRIPTION OF THESE EXTRA COSTS
- 19 IN WRITING SO THAT THERE ARE NO SURPRISES ON YOUR FINAL BILL.
- 20 THE TERMS OF PAYMENT SHOULD BE CLEARLY STATED IN THE AGREEMENT.
- 21 A RIGHT TO CANCEL CLAUSE. IF YOU ARE SOLICITED AND HAVE SIGNED THE
- 22 CONTRACT IN YOUR HOME, YOU HAVE THREE DAYS TO CANCEL THE CONTRACT
- 23 IF YOU CHANGE YOUR MIND. YOU MUST SEND THE CONTRACTOR A REGISTERED
- 24 LETTER STATING YOU WISH TO CANCEL.
- 25 IF EVERYTHING IN THE AGREEMENT IS SATISFACTORY, BOTH THE CONTRACTOR
- 26 AND THE HOMEOWNER MUST SIGN AND DATE THE CONTRACT. ANY CHANGES TO
- 27 THE PROJECT SHOULD ALSO BE IN WRITING (CHANGE ORDERS) AND BE DATED

- 1 AND INITIALED BY BOTH PARTIES.
- 2 PAYING THE CONTRACTOR
- 3 NEVER PAY FOR THE ENTIRE JOB IN ADVANCE.
- 4 MAKE A DEPOSIT WHEN WORK BEGINS TO COVER MATERIALS AND STARTUP
- 5 COSTS. PAY BY CHECK TO THE COMPANY NAME AND ALWAYS GET A RECEIPT.
- 6 MAKE SCHEDULED PAYMENTS AS WORK PROGRESSES. REFER TO THE
- 7 CONSTRUCTION LIEN RECOVERY FUND'S WEB PAGE
- 8 HTTP://WWW.MICHIGAN.GOV/CIS OR CALL (517) 241-9241
- 9 FOR MORE INFORMATION.
- 10 RESOLVING PROBLEMS
- 11 YOUR LOCAL INSPECTORS ARE RESPONSIBLE TO MAKE SURE YOUR FINISHED
- 12 JOB MEETS ALL CODES AND SAFETY STANDARDS.
- 13 IF YOU HAVE PROBLEMS, YOU SHOULD FIRST TRY TO RESOLVE THEM DIRECTLY
- 14 WITH THE CONTRACTOR BEFORE MAKING THE FINAL PAYMENT.
- 15 YOU MUST NOTIFY THE CONTRACTOR OF THE PROBLEM IN WRITING AND GIVE
- 16 THEM A REASONABLE OPPORTUNITY TO DO ANY NEEDED REPAIRS OR
- 17 CORRECTIONS.
- 18 YOU MAY CONTACT THE LOCAL BUILDING INSPECTOR FOR ASSISTANCE IN
- 19 RESOLVING WORKMANSHIP AND CODE VIOLATIONS. IF THE SIGNED AGREEMENT
- 20 CONTAINS WORKMANSHIP STANDARDS, THESE WILL BE USED IN RESOLVING THE
- 21 COMPLAINT.
- 22 IF THE AGREEMENT CONTAINS AN ALTERNATIVE DISPUTE RESOLUTION
- 23 MECHANISM, IT MUST BE USED BEFORE THE STATE CAN CONSIDER A
- 24 COMPLAINT.
- 25 SMALL CLAIMS COURT IS ANOTHER ALTERNATIVE IF THE DISPUTE INVOLVES A
- 26 SUM WITHIN THEIR JURISDICTION.
- 27 IF YOUR EFFORTS TO RESOLVE THE MATTER FAIL, OR IF YOU FEEL YOU HAVE

- 1 BEEN THE VICTIM OF FRAUD OR DECEIT, YOU SHOULD CONTACT THE
- 2 COMMERCIAL ENFORCEMENT DIVISION AT (517) 241-9254
- 3 TO FILE A COMPLAINT. YOUR LOCAL BUILDING DEPARTMENT CAN ALSO HELP
- 4 WITH THIS FILING."
- 5 (3) A LICENSEE PERFORMING ALTERATION, REPAIR, OR REMODELING OF
- 6 A RESIDENTIAL STRUCTURE SHALL DO THE FOLLOWING:
- 7 (A) IF THE ALTERATION, REPAIR, OR REMODELING IS OF A VALUE OF
- 8 \$600.00 OR MORE, THE LICENSEE SHALL PROVIDE A COPY OF THE PAMPHLET
- 9 DESCRIBED IN SUBSECTION (2) PRIOR TO THE EXECUTION OF ANY CONTRACT.
- 10 THE OWNER SHALL SIGN AND DATE AN ACKNOWLEDGEMENT FORM AS FURTHER
- 11 DESCRIBED IN SUBSECTION (4).
- 12 (B) IF THE ALTERATION, REPAIR, OR REMODELING IS OF A VALUE OF
- 13 LESS THAN \$600.00, THE LICENSEE SHALL PROVIDE TO THE OWNER A COPY
- 14 OF THE PAMPHLET DESCRIBED IN SUBSECTION (2) AND IS NOT REQUIRED TO
- 15 PROVIDE AN ACKNOWLEDGMENT FORM.
- 16 (4) THE ACKNOWLEDGMENT FORM DESCRIBED IN SUBSECTION (3)(A)
- 17 SHALL SUBSTANTIALLY STATE THE FOLLOWING: "I, THE HOMEOWNER, HAVE
- 18 RECEIVED FROM THE CONTRACTOR A COPY OF THE "HOW TO FIND REPUTABLE
- 19 BUILDERS AND REMODELERS"." THE LICENSEE OR HIS OR HER AGENT SHALL
- 20 ALSO SIGN AND DATE THE ACKNOWLEDGMENT FORM, WHICH SHALL INCLUDE THE
- 21 NAME AND ADDRESS OF THE LICENSEE. THE ACKNOWLEDGMENT FORM SHALL BE
- 22 IN DUPLICATE AND INCORPORATED INTO THE PAMPHLET. THE ORIGINAL
- 23 ACKNOWLEDGMENT FORM SHALL BE RETAINED BY THE LICENSEE AND THE
- 24 DUPLICATE COPY SHALL BE RETAINED WITHIN THE PAMPHLET BY THE OWNER.
- 25 (5) THE FAILURE OF A LICENSEE TO COMPLY WITH THE REQUIREMENTS
- 26 OF THIS SECTION REGARDING SUPPLYING AN OWNER WITH A CONTRACT OR
- 27 WORK ORDER AND PROVIDING A PAMPHLET AND, AS APPLICABLE, A SIGNED

- 1 ACKNOWLEDGEMENT IS CONSIDERED A VIOLATION OF THIS ARTICLE
- 2 PUNISHABLE ONLY BY A CIVIL FINE OF NOT MORE THAN \$100.00. THE
- 3 PENALTIES OF SECTION 602 DO NOT APPLY TO A VIOLATION OF THIS
- 4 SECTION.