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SENATE BILL No. 1022

January 22, 2008, Introduced by Senator RICHARDVILLE and referred to the Committee on Banking and Financial Institutions.

A bill to amend 2004 PA 452, entitled "Identity theft protection act,"

by amending sections 11 and 12 (MCL 445.71 and 445.72), section 12 as added by 2006 PA 566.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

- 1 Sec. 11. (1) A person shall not do any of the following in the 2 conduct of trade or commerce:
 - (a) Deny credit or public utility service to or reduce the credit limit of a consumer solely because the consumer was a victim of identity theft, if the person had prior knowledge that the consumer was a victim of identity theft. A consumer is presumed to

be a victim of identity theft for the purposes of this subdivision

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- 1 if he or she provides both of the following to the person:
- 2 (i) A copy of a police report evidencing the claim of the
- 3 victim of identity theft.
- 4 (ii) Either a properly completed copy of a standardized
- 5 affidavit of identity theft developed and made available by the
- 6 federal trade commission pursuant to 15 USC 1681g or an affidavit
- 7 of fact that is acceptable to the person for that purpose.
- 8 (b) Solicit to extend credit to a consumer who does not have
- 9 an existing line of credit, or has not had or applied for a line of
- 10 credit within the preceding year, through the use of an unsolicited
- 11 check that includes personal identifying information other than the
- 12 recipient's name, address, and a partial, encoded, or truncated
- 13 personal identifying number. In addition to any other penalty or
- 14 remedy under this act or the Michigan consumer protection act, 1976
- 15 PA 331, MCL 445.901 to 445.922, a credit card issuer, financial
- 16 institution, or other lender that violates this subdivision, and
- 17 not the consumer, is liable for the amount of the instrument if the
- 18 instrument is used by an unauthorized user and for any fees
- 19 assessed to the consumer if the instrument is dishonored.
- 20 (c) Solicit to extend credit to a consumer who does not have a
- 21 current credit card, or has not had or applied for a credit card
- 22 within the preceding year, through the use of an unsolicited credit
- 23 card sent to the consumer. In addition to any other penalty or
- 24 remedy under this act or the Michigan consumer protection act, 1976
- 25 PA 331, MCL 445.901 to 445.922, a credit card issuer, financial
- 26 institution, or other lender that violates this subdivision, and
- 27 not the consumer, is liable for any charges if the credit card is

- 1 used by an unauthorized user and for any interest or finance
- 2 charges assessed to the consumer.
- 3 (d) Extend credit to a consumer without exercising reasonable
- 4 procedures to verify the identity of that consumer. Compliance with
- 5 regulations issued for depository institutions, and to be issued
- 6 for other financial institutions, by the United States department
- 7 of treasury under section 326 of the USA patriot act of 2001, 31
- 8 USC 5318, is considered compliance with this subdivision. This
- 9 subdivision does not apply to a purchase of a credit obligation in
- 10 an acquisition, merger, purchase of assets, or assumption of
- 11 liabilities or any change to or review of an existing credit
- 12 account.
- 13 (E) IF THE PERSON COLLECTS PERSONAL IDENTIFYING INFORMATION IN
- 14 THE REGULAR COURSE OF BUSINESS AND STORES THAT INFORMATION IN A
- 15 COMPUTERIZED DATABASE, FAILING OR NEGLECTING TO STORE THAT
- 16 INFORMATION IN THE DATABASE IN AN ENCRYPTED FORM, IN CONFORMITY
- 17 WITH CURRENT INDUSTRY-STANDARD ENCRYPTION METHODS AND CAPABILITIES.
- 18 (2) A person who knowingly or intentionally violates
- 19 subsection (1) is guilty of a misdemeanor punishable by
- 20 imprisonment for not more than 30 days or a fine of not more than
- 21 \$1,000.00, or both. This subsection does not affect the
- 22 availability of any civil remedy for a violation of this act, the
- 23 Michigan consumer protection act, 1976 PA 331, MCL 445.901 to
- 24 445.922, or any other state or federal law.
- Sec. 12. (1) Unless the person or agency determines that the
- 26 security breach has not or is not likely to cause substantial loss
- 27 or injury to, or result in identity theft with respect to, 1 or

- 1 more residents of this state, a person or agency that owns or
- 2 licenses data that are included in a database that discovers a
- 3 security breach, or receives notice of a security breach under
- 4 subsection (2), shall provide a notice of the security breach to
- 5 each resident of this state who meets 1 or more of the following:
- 6 (a) That resident's unencrypted and unredacted personal
- 7 information was accessed and acquired by an unauthorized person.
- 8 (b) That resident's personal information was accessed and
- 9 acquired in encrypted form by a person with unauthorized access to
- 10 the encryption key.
- 11 (2) Unless the person or agency determines that the security
- 12 breach has not or is not likely to cause substantial loss or injury
- 13 to, or result in identity theft with respect to, 1 or more
- 14 residents of this state, a person or agency that maintains a
- 15 database that includes data that the person or agency does not own
- 16 or license that discovers a breach of the security of the database
- 17 shall provide a notice to the owner or licensor of the information
- 18 of the security breach.
- 19 (3) In determining whether a security breach is not likely to
- 20 cause substantial loss or injury to, or result in identity theft
- 21 with respect to, 1 or more residents of this state under subsection
- 22 (1) or (2), a person or agency shall act with the care an
- 23 ordinarily prudent person or agency in like position would exercise
- 24 under similar circumstances.
- 25 (4) A person or agency shall provide any notice required under
- 26 this section without unreasonable delay. A person or agency may
- 27 delay providing notice without violating this subsection if either

- 1 of the following is met:
- 2 (a) A delay is necessary in order for the person or agency to
- 3 take any measures necessary to determine the scope of the security
- 4 breach and restore the reasonable integrity of the database.
- 5 However, the agency or person shall provide the notice required
- 6 under this subsection without unreasonable delay after the person
- 7 or agency completes the measures necessary to determine the scope
- 8 of the security breach and restore the reasonable integrity of the
- 9 database.
- 10 (b) A law enforcement agency determines and advises the agency
- 11 or person that providing a notice will impede a criminal or civil
- 12 investigation or jeopardize homeland or national security. However,
- 13 the agency or person shall provide the notice required under this
- 14 section without unreasonable delay after the law enforcement agency
- 15 determines that providing the notice will no longer impede the
- 16 investigation or jeopardize homeland or national security.
- 17 (5) Except as provided in subsection (11), an agency or person
- 18 shall provide any notice required under this section by providing 1
- 19 or more of the following to the recipient:
- (a) Written notice sent to the recipient at the recipient's
- 21 postal address in the records of the agency or person.
- (b) Written notice sent electronically to the recipient if any
- 23 of the following are met:
- 24 (i) The recipient has expressly consented to receive electronic
- 25 notice.
- 26 (ii) The person or agency has an existing business relationship
- 27 with the recipient that includes periodic electronic mail

- 1 communications and based on those communications the person or
- 2 agency reasonably believes that it has the recipient's current
- 3 electronic mail address.
- 4 (iii) The person or agency conducts its business primarily
- 5 through internet account transactions or on the internet.
- 6 (c) If not otherwise prohibited by state or federal law,
- 7 notice given by telephone by an individual who represents the
- 8 person or agency if all of the following are met:
- 9 (i) The notice is not given in whole or in part by use of a
- 10 recorded message.
- 11 (ii) The recipient has expressly consented to receive notice by
- 12 telephone, or if the recipient has not expressly consented to
- 13 receive notice by telephone, the person or agency also provides
- 14 notice under subdivision (a) or (b) if the notice by telephone does
- 15 not result in a live conversation between the individual
- 16 representing the person or agency and the recipient within 3
- 17 business days after the initial attempt to provide telephonic
- 18 notice.
- 19 (d) Substitute notice, if the person or agency demonstrates
- 20 that the cost of providing notice under subdivision (a), (b), or
- 21 (c) will exceed \$250,000.00 or that the person or agency has to
- 22 provide notice to more than 500,000 residents of this state. A
- 23 person or agency provides substitute notice under this subdivision
- 24 by doing all of the following:
- 25 (i) If the person or agency has electronic mail addresses for
- 26 any of the residents of this state who are entitled to receive the
- 27 notice, providing electronic notice to those residents.

- 1 (ii) If the person or agency maintains a website, conspicuously
- 2 posting the notice on that website.
- 3 (iii) Notifying major statewide media. A notification under this
- 4 subparagraph shall include a telephone number or a website address
- 5 that a person may use to obtain additional assistance and
- 6 information.
- 7 (6) A notice under this section shall meet all of the
- 8 following:
- 9 (a) For a notice provided under subsection (5)(a) or (b), be
- 10 written in a clear and conspicuous manner and contain the content
- 11 required under subdivisions (c) to (g).
- 12 (b) For a notice provided under subsection (5)(c), clearly
- 13 communicate the content required under subdivisions (c) to (g) to
- 14 the recipient of the telephone call.
- (c) Describe the security breach in general terms.
- 16 (d) Describe the type of personal information that is the
- 17 subject of the unauthorized access or use.
- 18 (e) If applicable, generally describe what the agency or
- 19 person providing the notice has done to protect data from further
- 20 security breaches.
- 21 (f) Include a telephone number where a notice recipient may
- 22 obtain assistance or additional information.
- 23 (g) Remind notice recipients of the need to remain vigilant
- 24 for incidents of fraud and identity theft.
- 25 (7) A person or agency may provide any notice required under
- 26 this section pursuant to an agreement between that person or agency
- 27 and another person or agency, if the notice provided pursuant to

- 1 the agreement does not conflict with any provision of this section.
- 2 (8) Except as provided in this subsection, after a person or
- 3 agency provides a notice under this section, the person or agency
- 4 shall notify each consumer reporting agency that compiles and
- 5 maintains files on consumers on a nationwide basis, as defined in
- 6 15 USC 1681a(p), of the security breach without unreasonable delay.
- 7 A notification under this subsection shall include the number of
- 8 notices that the person or agency provided to residents of this
- 9 state and the timing of those notices. This subsection does not
- 10 apply if either of the following is met:
- 11 (a) The person or agency is required under this section to
- 12 provide notice of a security breach to 1,000 or fewer residents of
- 13 this state.
- 14 (b) The person or agency is subject to title V of the Gramm-
- 15 Leach-Bliley act, 15 USC 6801 to 6809.
- 16 (9) A financial institution that is subject to, and has
- 17 notification procedures in place that are subject to examination by
- 18 the financial institution's appropriate regulator for compliance
- 19 with, the interagency quidance on response programs for
- 20 unauthorized access to customer information and customer notice
- 21 prescribed by the board of governors of the federal reserve system
- 22 and the other federal bank and thrift regulatory agencies, or
- 23 similar guidance prescribed and adopted by the national credit
- 24 union administration, and its affiliates, is considered to be in
- 25 compliance with this section.
- 26 (10) A person or agency that is subject to and complies with
- 27 the health insurance portability and accountability act of 1996,

- 1 Public Law 104-191, and with regulations promulgated under that
- 2 act, 45 CFR parts 160 and 164, for the prevention of unauthorized
- 3 access to customer information and customer notice is considered to
- 4 be in compliance with this section.
- 5 (11) A public utility that sends monthly billing or account
- 6 statements to the postal address of its customers may provide
- 7 notice of a security breach to its customers in the manner
- 8 described in subsection (5), or alternatively by providing all of
- 9 the following:
- 10 (a) As applicable, notice as described in subsection (5)(b).
- 11 (b) Notification to the media reasonably calculated to inform
- 12 the customers of the public utility of the security breach.
- 13 (c) Conspicuous posting of the notice of the security breach
- 14 on the website of the public utility.
- 15 (d) Written notice sent in conjunction with the monthly
- 16 billing or account statement to the customer at the customer's
- 17 postal address in the records of the public utility.
- 18 (12) A person that provides notice of a security breach in the
- 19 manner described in this section when a security breach has not
- 20 occurred, with the intent to defraud, is guilty of a misdemeanor
- 21 punishable by imprisonment for not more than 30 days or a fine of
- 22 not more than \$250.00 for each violation, or both.
- 23 (13) Subject to subsection (14), a person that knowingly fails
- 24 to provide any notice of a security breach required under this
- 25 section may be ordered to pay a civil fine of not more than \$250.00
- 26 for each failure to provide notice. The attorney general or a
- 27 prosecuting attorney may bring an action to recover a civil fine

- 1 under this section.
- 2 (14) The aggregate liability of a person for civil fines under
- 3 subsection (13) for multiple violations of subsection (13) that
- 4 arise from the same security breach shall not exceed \$750,000.00.
- 5 (15) Subsections (12) and (13) do not affect the availability
- 6 of any civil remedy for a violation of state or federal law.
- 7 (16) IF A PERSON MAINTAINS A COMPUTERIZED DATABASE THAT
- 8 INCLUDES PERSONAL IDENTIFYING INFORMATION ABOUT A DEPOSITORY
- 9 INSTITUTION'S CUSTOMERS, AND A SECURITY BREACH OF THE COMPUTERIZED
- 10 DATABASE OCCURS, THE DEPOSITORY INSTITUTION MAY BRING A CIVIL
- 11 ACTION AGAINST THAT PERSON FOR ANY ACTUAL DAMAGES TO THE DEPOSITORY
- 12 INSTITUTION, INCLUDING, BUT NOT LIMITED TO, THE DEPOSITORY
- 13 INSTITUTION'S COSTS INCURRED IN CONNECTION WITH ANY OF THE
- 14 FOLLOWING:
- 15 (A) THE CANCELLATION OR REISSUANCE OF ANY CREDIT OR DEBIT
- 16 CARDS AFFECTED BY THE SECURITY BREACH.
- 17 (B) CLOSING ANY DEPOSIT, TRANSACTION, SHARE DRAFT, OR OTHER
- 18 ACCOUNTS AFFECTED BY THE SECURITY BREACH AND ANY ACTION TO STOP
- 19 PAYMENTS OR BLOCK TRANSACTIONS WITH RESPECT TO THE ACCOUNTS.
- 20 (C) OPENING OR REOPENING ANY DEPOSIT, TRANSACTION, SHARE
- 21 DRAFT, OR OTHER ACCOUNTS AFFECTED BY THE SECURITY BREACH.
- 22 (D) ANY REFUND OR CREDIT MADE TO A CREDIT OR DEBIT CARDHOLDER
- 23 TO COVER THE COST OF ANY UNAUTHORIZED TRANSACTION RELATING TO THE
- 24 SECURITY BREACH.
- 25 (E) NOTIFYING ANY CUSTOMERS OF THE DEPOSITORY INSTITUTION
- 26 AFFECTED BY THE SECURITY BREACH.
- 27 (17) (16)—This section applies to the discovery or

- 1 notification of a breach of the security of a database that occurs
- 2 on or after the effective date of the amendatory act that added
- 3 this section JULY 2, 2007.
- 4 (18) (17) This section does not apply to the access or
- 5 acquisition by a person or agency of federal, state, or local
- 6 government records or documents lawfully made available to the
- 7 general public.
- 8 (19) (18) This section deals with subject matter that is of
- 9 statewide concern, and any charter, ordinance, resolution,
- 10 regulation, rule, or other action by a municipal corporation or
- 11 other political subdivision of this state to regulate, directly or
- 12 indirectly, any matter expressly set forth in this section is
- 13 preempted.

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