

SENATE BILL NO. 145

March 07, 2023, Introduced by Senators OUTMAN, WOJNO, SANTANA, KLINEFELT, CHANG and HUIZENGA and referred to the Committee on Veterans and Emergency Services.

A bill to create the Michigan public safety citizen communications system modernization program; to provide for the use of certain systems; to create the Michigan public safety citizen communications system modernization fund and provide for the distribution of money from the fund; to provide for appropriations; and to provide for the powers and duties of certain state and local governmental officers and entities.

THE PEOPLE OF THE STATE OF MICHIGAN ENACT:

1 Sec. 1. This act may be cited as the "Michigan public safety

1 citizen communications system modernization act".

2 Sec. 3. As used in this act:

3 (a) "Department" means the department of technology,
4 management, and budget.

5 (b) "Fund" means the Michigan public safety citizen
6 communications system modernization fund created in section 7.

7 (c) "Law enforcement agency" means an entity that is
8 established and maintained in accordance with the laws of this
9 state and is authorized by the laws of this state to appoint or
10 employ law enforcement officers.

11 (d) "Law enforcement officer" means an individual licensed
12 under the Michigan commission on law enforcement standards act,
13 1965 PA 203, MCL 28.601 to 28.615.

14 (e) "Local unit of government" means a political subdivision
15 of this state, including school districts, community college
16 districts, intermediate school districts, cities, villages,
17 townships, counties, and authorities, if the political subdivision
18 has as its primary purpose the providing of local governmental
19 services for residents in a geographically limited area of this
20 state and has the power to act primarily on behalf of that area.

21 (f) "Office" means the office of the Michigan public safety
22 communications system established within the department.

23 (g) "Program" means the Michigan public safety citizen
24 communications system modernization program created in section 5.

25 (h) "System" means the Michigan public safety citizen
26 communications system created under the program.

27 Sec. 5. (1) The Michigan public safety citizen communications
28 system modernization program is established to create and maintain
29 the Michigan public safety citizen communications system for use by

1 state or local agencies or officials, law enforcement agencies, or
2 local units of government.

3 (2) The system created and maintained under subsection (1)
4 must comply with all of the following requirements:

5 (a) Provide automated updates and messages to a crime victim
6 or an individual without the requirement to download an
7 application, create an account, or register through a website,
8 telephone call, or other method used to receive automated updates,
9 including, but not limited to, emails or text messages.

10 (b) Support messaging and survey functions in multiple
11 languages that are appropriate for each community in which it is
12 deployed. Messages and survey responses must roll up to an English-
13 language dashboard for review by state or local agencies or
14 officials, law enforcement agencies, or local units of government.
15 A crime victim or any individual must be able to choose the
16 language interface while that crime victim or individual uses the
17 system.

18 (c) Provide all of the following information, including the
19 information described under section 7(6)(a)(viii) to a crime victim
20 as soon as practicable:

21 (i) Relevant contact information that relates to the crime
22 victim's incident as soon as the incident has been assigned to a
23 law enforcement officer, prosecutor, or other governmental official
24 for further action or consideration.

25 (ii) Any updates or changes to the information provided under
26 subparagraph (i).

27 (iii) Any updates or changes to the information previously
28 provided to that crime victim under the system.

29 Sec. 7. (1) The Michigan public safety citizen communications

1 system fund is created in the department of treasury.

2 (2) The office is the administrator of the fund for auditing
3 purposes.

4 (3) The state treasurer may receive money from appropriations
5 or money or other assets from any source for deposit into the fund.
6 The state treasurer shall direct the investment of the fund. The
7 state treasurer shall credit to the fund interest and earnings from
8 fund investments. Money from grants or gifts received for the
9 purposes described under this act must be deposited into the fund
10 and used for the purposes described in this act.

11 (4) Money in the fund at the close of the fiscal year must
12 remain in the fund and must not lapse to the general fund.

13 (5) The office shall use the money in the fund, including the
14 interest and earnings, solely for the purposes described under this
15 act.

16 (6) Money from the fund must be used for both of the following
17 purposes:

18 (a) By the office to create the program by using technology to
19 automate a citizen engagement process to save time and reduce
20 costs. Subject to section 5(2), the technology platform created
21 under the program must meet the following criteria:

22 (i) Ensure transparency, accountability, and effective
23 communication from the beginning through the end of a citizen's
24 interaction with the criminal justice and public safety functions
25 of a state or local agency or official, law enforcement agency, or
26 local unit of government.

27 (ii) Provide and enhance crime victim notification
28 capabilities, including an increase in outgoing crime victim
29 notifications from a state or local agency or official, law

1 enforcement agency, or local unit of government.

2 (iii) Provide a robust survey tool that allows a state or local
3 agency or official, law enforcement agency, or local unit of
4 government to benchmark community perception. The data collected
5 under this subparagraph must be used to improve services, track
6 initiatives, and identify performance issues.

7 (iv) Automatically provide 1-to-1 citizen updates and related
8 information through email or text messages. Items under this
9 subparagraph include dashboards to capture trends over a period of
10 time, additional opt-in campaigns allowing citizens to participate
11 in a 1-to-many message format to receive important information on
12 issues important to the community and regarding law enforcement
13 campaigns, a public-facing online web-based portal where a crime
14 victim can opt in to receive additional emails and text messages
15 regarding the crime victim's case, and other items determined
16 appropriate by the office.

17 (v) Provide for multiagency notification to enable an agency
18 to automatically share the status of an incident or investigation
19 with an identified partner agency based on configurable criteria.

20 (vi) Provide the capability to allow citizens to leverage
21 conversational AI to power human-like, bidirectional real-time
22 communication with citizens through voice, text messages, and
23 emails. The system must provide a virtual agent that responds and
24 asks questions based on the citizen's queries and responses,
25 resolving issues and therefore minimizing the need for human
26 engagement.

27 (vii) Enable an agency to track and audit the message traffic
28 sent to partner agencies in order to ensure that privacy and
29 security concerns are maintained.

1 (viii) Provide automatic text messages and emails, including
2 hyperlinks to resources and PDF attachments containing resources,
3 to individuals who interact with the state or local agency or
4 official, law enforcement agency, or local unit of government. Text
5 messages or emails provided pursuant to this subsection may include
6 any of the following information:

7 (A) The creation of an incident report.

8 (B) Updates on the involvement of the state or local agency or
9 official, law enforcement agency, or local unit of government
10 regarding an incident.

11 (C) Whether a report was filed and received.

12 (D) Notification that a case has been opened.

13 (E) Notification that an arrest has been made.

14 (F) Notification that a case is pending forensic results.

15 (G) Notification that a case has been sent to a prosecutor.

16 (H) Updates to crime victims with other relevant information.

17 (I) Notification that a case has been closed.

18 (J) Other items determined appropriate by the office.

19 (b) By a state or local agency or official, law enforcement
20 agency, or local unit of government that demonstrates compliance
21 with technology and other criteria as established by the office and
22 is necessary to deploy and utilize the statewide community
23 communications system created and maintained under this act.

24 (7) Money from the fund may be used for the maintenance of a
25 similar system used by a state or local agency or official, law
26 enforcement agency, or local unit of government before the
27 effective date of this act. If a similar system already exists,
28 money in the fund may be used to ensure that the system is updated
29 to comply with this act. A state or local agency or official, law

1 enforcement agency, or local unit of government is eligible to
2 receive money from the fund for the creation and maintenance of a
3 system under this act even if a similar system already exists
4 before the effective date of this act.

5 Sec. 9. Money in the fund may be used to match funds for
6 federal grants if those funds are used for the purposes described
7 in this act.

8 Sec. 11. Within 1 year after the effective date of this act,
9 the office shall do both of the following:

10 (a) Certify that the system is online and ready for use by
11 this state.

12 (b) Ensure that the system is capable of providing the crime
13 victim notifications required under section 3a of the William Van
14 Regenmorter crime victim's rights act, 1985 PA 87, MCL 780.753a.

15 Sec. 13. Not later than March 15 of each year, the office
16 shall send a report on the activities of the fund during the
17 preceding calendar year to each member of the legislature, the
18 governor, the clerk of the house of representatives, the secretary
19 of the senate, and the senate and house fiscal agencies.

20 Sec. 15. (1) For the fiscal year ending September 30, 2023,
21 there is appropriated and transferred from the general fund to the
22 fund \$3,500,000.00. The money transferred to the fund under this
23 subsection is appropriated and available for allocation as
24 authorized in section 7.

25 (2) Subject to appropriation, for the fiscal year ending
26 September 30, 2024, \$3,500,000.00 must be transferred from the
27 general fund to the fund.

28 (3) The appropriation authorized under this section is a work
29 project appropriation and any unencumbered or unallotted funds are

1 carried forward into the following fiscal year. The following is in
2 compliance with section 451a of the management and budget act, 1984
3 PA 431, MCL 18.1451a:

4 (a) The purpose of the work project is to carry out the
5 activities and purposes described in section 7.

6 (b) The work project will be accomplished through the use of
7 state employees or contracts, or both.

8 (c) The total estimated completion cost of the work project is
9 \$7,000,000.00.

10 (d) The estimated completion date of the work project is
11 September 30, 2024.

12 Enacting section 1. This act takes effect 90 days after the
13 date it is enacted into law.

14 Enacting section 2. This act does not take effect unless
15 Senate Bill No. 146 of the 102nd Legislature is enacted into law.